

Juniper Networks ScreenOS Release Notes

Products: Integrated Security Gateway (ISG) 1000, ISG 1000-IDP, ISG 2000, ISG 2000-IDP, Secure Services Gateway (SSG) 5, SSG 20, SSG 140, SSG 300M-series, SSG 500/500M-series, and NetScreen-5000 series (NS 5000–MGT2/SPM2).

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Version Summary

ScreenOS 6.0 firmware can be installed on the following products: Secure Services Gateway (SSG) 5, SSG 20, SSG 140, SSG 320/350M, SSG 520/520M, SSG 550/550M, Integrated Services Gateway (ISG) 1000, ISG 1000-IDP, ISG 2000, ISG 2000-IDP, and NetScreen-5000 series with MGT2/SPM2.

This release incorporates the fixes from ScreenOS maintenance releases up to 5.3r10 and 5.4r11.

Note: If you are using an SSG 500-series device and an SSG 500M-series device in a NetScreen Redundancy Protocol (NSRP) environment, both devices must be running ScreenOS 5.4r2 or later.

Note: NSRP clusters require the use of the same hardware products within a cluster. Do not mix different product models in NSRP deployments.

Note: You can use NetScreen-Security Manager (NSM) 2007.1 with the Forward Support Update software to manage devices running ScreenOS 6.0. To do this, install a schema upgrade on the management server and user interface. The upgrade is available at <http://www.juniper.net/customers/support/>. Refer to the *NSM Forward Support for ScreenOS 6.0.0 Release Notes* for installation instructions and the features and platforms supported with this schema upgrade.

New Features and Enhancements

The sections below describe new features and enhancements available in ScreenOS 6.0.0 releases.

Note: You must register your product at <http://support.juniper.net> so that licensed features, such as antivirus, deep inspection, and virtual systems, can be activated on the device. To register your product, you need the model and serial number of the device. At the support page:

- If you already have an account, enter your user ID and password.
- If you are a new Juniper Networks customer, first create an account, then enter your ID and password.

After registering your product, confirm that the device has Internet connectivity. Use the **exec license-key update all** command to make the device connect to the Juniper Networks server to activate the feature.

New Features and Enhancements Introduced in 6.0.0r5

The section below describes the new feature introduced in the ScreenOS 6.0.0r5 release.

ISG-IDP Session Pass Under Heavy Throughput

An option to allow sessions to pass through without inspection under heavy throughput conditions has been introduced in this release. This feature bypasses traffic inspection for some sessions when the Intrusion Detection and Prevention (IDP) Security Module (SM) is unable to stay in lockstep with incoming traffic while continuing to inspect other packets. You might use this feature when you are sensitive to packet drops and want to enable an on/off switch to have packets inspected at the firewall level instead of through the security module. By default, this feature is off; that is, as in previous releases, all traffic is inspected by IDP and under heavy throughput, some packets may be dropped.

To enable this feature, use the following command syntax:

```
exec sm sm_id ksh "scio const set sc_adapt_enable 1"
```

You need to run this command on each IDP SM. The valid *sm_id* values are 1, 2, 3.

To disable this feature, use the following command syntax:

```
exec sm sm_id ksh "scio const set sc_adapt_enable 0"
```

When enabled, throughput conditions are taken into account and bypassing packet inspection is done using a set of criteria. Traffic conditions will result in IDP operating in the following modes:

- Normal inspection—All traffic is inspected by IDP.
- Basic cut-through mode—All new sessions will be marked as cut-through and will be allowed to pass uninspected. The first packet of the session received by the Security Module triggers the cut-through marking. It is possible for subsequent packets to still be sent to the Security Module before the Management module takes cut-through into effect. All these subsequent packets are sent out without inspection.
- Progressive cut-through mode—All sessions for which packets are being observed by the IDP security module will be bypassed.

Log messages are issued for any IDP bypass state. The six log types for session bypass state changes are:

- Normal to basic cut-through

- Basic cut-through to normal
- Basic cut-through to progressive cut-through
- Progressive cut-through to basic cut-through
- Normal to progressive cut-through
- Progressive cut-through to normal

Here are details of the log messages:

- Category is NS_LOG_CATEGORY_ALARM.
- Logtype is NS_LOG_ALARM_OTHERS.
- Severity is NS_LOG_SEVERITY_WARNING.
- Service is cutthrough_transit. Its values and means are
 - SC_LOG_CUTTHROUGH_NORM_TO_LOW = 1
 - SC_LOG_CUTTHROUGH_LOW_TO_NORM = 2
 - SC_LOG_CUTTHROUGH_LOW_TO_HIGH = 3
 - SC_LOG_CUTTHROUGH_HIGH_TO_LOW = 4
 - SC_LOG_CUTTHROUGH_NORM_TO_HIGH = 5
 - SC_LOG_CUTTHROUGH_HIGH_TO_NORM = 6

Here is a sample log message for status changes:

SM %d IDP (cpu %u) transits from %s. %u sessions was bypassed in the previous state!

The log also includes log version, timestamp, device_domain_id, device_record_id, device_domain_ver2, and policy_id.

You can use counter commands to get information about whether a CPU is in cut-through mode and the number of sessions that were set to cut-through mode. For example,

```
exec sm 1 ksh "scio counter get kpp
```

```
...
sc_kpp_loopback
sc_kpp_norm2low
sc_kpp_low2high
sc_kpp_high2low
sc_kpp_low2norm
```

```
exec sm 1 ksh "scio counter get flow
```

```
...
```



```
sc_flow_session_basic_cutthrough 0
sc_flow_session_progress_cutthrough 0
sc_flow_cur_cutthrough_sessions 0
```

New Features and Enhancements Introduced in 6.0.0r2

The sections below describe new features and enhancements introduced in the ScreenOS 6.0.0r2 release.

New Features

New features introduced in the ScreenOS 6.0.0r2 release are as follows:

PIM Support

The following PIMs are now supported on the SSG 300M-series devices: 6-port GE SFP uPIM, 8-port 10/100/1000 uPIM, 16-port 10/100/1000 uPIM, ADSL2+ PIM, G.SHDSL PIM, 2-port T1 PIM, 2-port E1, and 2-port serial PIM.

2M Session Support on NS 5400

The NetScreen 5400-MGT2 Secure Port Module 2 (SPM2) now supports up to two million (2M) sessions.

Note: Since two SPMs are required to support this feature, the NS 5200 will continue to support only 1M sessions.

SSG 320M/350M Devices

There are now two new SSG platforms introduced in conjunction with the 6.0.0r2 ScreenOS release that will support ScreenOS and JUNOS.

Web User Interface for uPIM Statistics

The WebUI now supports uPIM statistics CLI commands that were available in 6.0.0r1. In earlier releases, the standard counters were not enabled for bgroups on the SSG 140, 520, and 550. This feature adds WebUI support for uPIM statistics. All SSG platforms support this WebUI feature.

IPv6 Support for ISG 1000

The ISG 1000 now supports IPv6. ISG-IDP, however, does not yet support IPv6.

Unified Access Control Clustering Enhancements

Auth table entries are now synced from the active device to the backup device and are retained after failover. Auth table cold-sync support was added to support seamless failover. This feature is supported on all platforms. Note that this feature requires Unified Access Control (UAC) 2.1.

Network Time Protocol Server Support

ScreenOS now includes Network Time Protocol (NTP) server support for intranet hosts using the NTP client service. This feature provides Simple Network Time Protocol version 4 (SNTPv4) support to hosts on the internal network requesting network time. NTP server support is available on all platforms and is enabled per-interface on interfaces with their own IP address. Interfaces without a specific IP address cannot use the NTP server feature. Also, NTP server is not supported on tunnel interfaces.

The implementation currently supports only Unicast mode. CLI commands for NTP server are **[set/unset] interface <if_name> ntp-server** and **get interface <if_name> ntp-server**. The feature supports vsys and NSRP. NTP configuration will be synced if NTP server is enabled on a VSI. IPv6 is supported. Transparent mode is not. NTP server support is implemented according to RFC 2030.

Performance Enhancements

Performance enhancements introduced in the ScreenOS 6.0.0r2 release are as follows:

Improve Session Age-Out

This feature decreases the amount of communication between the ASIC and CPU by pushing more information to the session stored in hardware and decreasing the DMA time. This change improves session age-out performance on Juniper Networks hardware-accelerated platforms and should increase the sustained session ramp rate. The feature is supported on the ISG 1000, ISG 2000, ISG-IDP, and NetScreen-5000-MGT2/SPM2.

Improve Policy Installation Performance

This feature optimizes policy installation on Application-Specific Integrated Circuit (ASIC) platforms when changes are made to a single policy or when changes are made that affect the entire policy base. This change will decrease symptoms such as packet loss, high-CPU, and system hangs, which are often experienced when a policy, an address object, or a service object is modified while the device is under load. The feature is supported on all platforms.

Resource Manager ALGs Default Changed to Off

Resource manager Application Layer Gateways (ALGs) will be disabled by default on ASIC-based platforms. Affected ALGs include H.323, SIP, MGCP, Skinny, RPC, and SQL. Note that this feature will only take effect on a new installation (that is, no active configuration is currently in flash). During high CPU utilization situations, it has been noted that the sources of the high CPU utilization are resource manager ALGs, many of which are never in use on ASIC-based platforms. The feature is supported on the ISG 1000, ISG 2000, ISG-IDP, and NetScreen-5000-MGT2/SPM2.

TCP 3-way-check in ASIC for NetScreen-5000

This feature moves the TCP 3-way-check to the Packet Process Unit (PPU) in the NetScreen-5000 for both single and multi-ASIC sessions. Performance is greatly enhanced when the TCP 3-way-check takes place in the PPU. The feature is implemented in this release on the NetScreen-5000-MGT2/SPM2 and was available on the ISG 2000 in an earlier release.

NSRP Performance Improvements

NSRP messages are now optimized on high-end platforms to improve performance. The performance improvements apply to the ISG 1000, ISG 2000, ISG-IDP, and NetScreen-5000-MGT2/SPM2.

Note: When upgrading NSRP clusters, it is necessary to upgrade both devices as soon as possible. DO NOT run 6.0.0r1 and 6.0.0r2 simultaneously in the same cluster, because messages will get out of sync, which could result in a device crash.

CPU Protection Tools

CPU protection tool features introduced in the ScreenOS 6.0.0r2 release are as follows:

CPU Enforcement Distribution

This feature allows administration of the firewall during high CPU situations. In prior releases, attacks were enforced by the CPU, which contributes to very high utilization during the attack. This feature moves enforcement to the ASIC and bases dropped traffic on a customizable blacklist. CPU protection is implemented on the ISG 1000, ISG 2000, ISG-IDP, and NetScreen-5000-MGT2/SPM2. Note that this feature is best used in conjunction with CPU utilization profiling.

The following CLI command is used to create a CPU protection blacklist:

```
set cpu-protection blacklist id<num> <src-ip/mask> <dst-ip/mask>  
[protocol <num> [src-port <num>] [dst-port <num>] ] [timeout <num>]
```

CPU protection is independent of vsys; it is a per-device configuration. CPU protection is not synced between NSRP peers and is not supported in IPv6. The feature does support Transparent mode.

CPU Utilization Profiling

This feature allows for prioritization of management traffic over noncritical packets during high-CPU situations. In prior releases, when CPU utilization was very high, the device often became unmanageable. Prioritizing management traffic during high-CPU utilization is supported on the ISG 1000, ISG 2000, ISG-IDP, and NetScreen-5000-MGT2/SPM2. Note that this feature is best used in conjunction with the CPU Protection feature also provided in the 6.0.0r2 release.

Note that CPU profiling is independent of vsys, is not synced between NSRP peers, and is not supported in IPv6. CPU profiling does support Transparent mode.

The table below indicates how the CPU profiling feature defines critical and noncritical traffic.

Critical	1	Critical traffic includes Management Traffic and Routing Protocol Traffic
Noncritical	2	Broadcast
	3	Non-first packet
	4	First packet
	5	Other

NSRP Security Module Monitoring

NSRP configuration options in this release include weighted security module monitoring. Security module (sm) monitoring can be set in an NSRP cluster to ensure that security modules are active and to fail the device if a particular security module fails. If your device includes security modules and any module fails, you can set a weight for each module failure. This gives you the flexibility of deciding whether an entire device should fail if a particular security module on that device fails. To set a failure weight for a security module, run **set nsrp monitor sm <x> weight <num>** in the CLI. The default security module monitored weight is 255.

ISG-IDP Flow Enhancements

ISG-IDP device policy implementation has been changed to improve CPU and memory usage. The management module will no longer perform an infinite loop if communication with a security module fails. A timer is used to try to resend the policy for a predetermined period (60 seconds). If communication fails continuously for 60 seconds, the management module will treat this condition as a policy push failure and send the status back to NSM.

ISG-IDP devices do not handle of out-of-memory errors more gracefully. Before compiling a policy, the amount of memory required to compile that policy is estimated. If it is determined that the free memory available is insufficient, the policy compilation will fail immediately, rather than failing to an irrecoverable state later in the process.

Lastly, in the event of a policy-compile failure on at least one security module, the management module will send a compile cleanup message to all security modules. Upon receiving the compile cleanup message, if the current active

policy has previously been unloaded, then IDP will restart on the security module. Otherwise, memory used by the new compiled policy, if any, will be freed up.

New Features and Enhancements Introduced in 6.0.0r1

The sections below describe new features and enhancements introduced in the ScreenOS 6.0.0r1 release.

Hardware Features

Hardware features introduced in the ScreenOS 6.0.0r1 release are as follows:

16-port 10/100/1000 uPIM

The 16-port 10/100/1000 universal Physical Interface Module (uPIM) is supported on the SSG 140, SSG 500-series, and SSG 500M-series security devices and provides connectivity to copper-based gigabit Ethernet LANs. This PIM also supports up to eight bridge groups (bgroups), which let you group several Ethernet interfaces together. Connect to the module using CAT-5 cable.

If you are using this module, see "PIM Power and Thermal Requirements" in the Limitations section.

8-port 10/100/1000 uPIM

The 8-port 10/100/1000 uPIM is supported on the SSG 140, SSG 500-series, and SSG 500M-series security devices and provides connectivity to copper-based gigabit Ethernet LANs. This PIM also supports up to four bgroups, which let you group several Ethernet interfaces together. Connect to the module using CAT-5 cable.

If you are using this module, see "PIM Power and Thermal Requirements" in the Limitations section.

6-port GE SFP uPIM

The 6-port small form factor pluggable (SFP) uPIM is supported on the SSG 140, SSG 500-series, and SSG 500M-series security devices and provides connectivity to fiber-based and copper-based gigabit Ethernet LANs. Non-Juniper SFPs are not currently supported by Juniper Networks Technical Assistance Center (JTAC). This PIM also supports up to three bgroups, which let you group several Ethernet interfaces together. Connect the module using the appropriate cable type depending on the specific media used: single-mode or multimode optical cable for SX and LX, and CAT-5 cable for the copper transceiver.

Synchronous Serial Mini-PIM for SSG 20

The synchronous serial Mini-Physical Interface Module (Mini-PIM) is supported on the SSG 20 security device and provides connectivity to serial network media types. Its dedicated network processor forwards traffic to the SSG 20 CPU, where traffic decisions are made based upon the security policy.

1-port GE SFP Mini-PIM for SSG 20

The single port SFP Mini-PIM is supported on the SSG 20 security device and provides connectivity to fiber-based and copper-based gigabit Ethernet LANs. Non-Juniper SFPs are not supported by JTAC at this time. Connect the module using the appropriate cable type depending on the specific media used: single-mode or multimode optical cable for SX, LX, FX, or BX, and CAT-5 cable for the copper transceiver.

E-3 Support

ScreenOS now supports E3 PIMs on the SSG 500-series platforms.

ADSL2+ PIM

The 1x ADSL2+ PIM (Annex A or Annex B) is now supported on the SSG 140, SSG 520/550, and SSG 520M/550M platforms. The two new discrete multitone (DMT) standards supported are:

- **ITU 992.3 (also known as ADSL2):** supports data rates up to 1.2 Mbps upstream and 12 Mbps downstream
- **ITU 992.5 (also known as ADSL2+):** supports data rates up to 1.2 Mbps upstream and 24 Mbps downstream

G.SHDSL PIM

The G.symmetric high-speed digital subscriber line (G.SHDSL) PIM supports multi-rate, high-speed, symmetrical DSL technology for data transfer between a single customer premises equipment (CPE) subscriber and a central office (CO). The G.SHDSL PIM is now supported on the SSG 140, SSG 520/550, and SSG 520M/550M platforms.

ScreenOS 6.0 supports the ITU G.991.2, Single-pair High-speed Digital Subscriber Line (SHDSL) Transceiver discrete multitone (DMT) standard.

Virtual Private Network (VPN)

VPN features introduced in the ScreenOS 6.0.0r1 release are as follows:

AutoConnect-Virtual Private Network (AC-VPN)

AutoConnect-virtual private network (AC-VPN) enables spokes in a hub-and-spoke VPN network to dynamically create VPN tunnels directly between each other as needed. This not only addresses issues of latency between spokes but also reduces processing overhead on the hub and thus improves overall network performance. Because AC-VPN creates dynamic tunnels that time out when traffic stops flowing through them, network administrators are freed from the time-consuming task of maintaining a complex network of static VPN tunnels. All devices must be running ScreenOS 6.0 or later.

Screen on Tunnel Interface

You can now apply any configured screens to tunnel interfaces. Traffic exiting tunnels is examined before and after encryption. However, screens that currently have limited support on the ASIC-based platforms will continue to have the same limitations.

Firewall

Firewall features introduced in the ScreenOS 6.0.0r1 release are as follows:

WebUI Enhancements

The Web user interface (WebUI) is improved to optimize work flow, display diagnostic information, enhance the homepage, and categorize the menu options.

FTP Get/Put Service Enhancement

This feature redefines the FTP-Put and FTP-Get service definitions used in firewall policies. In earlier ScreenOS releases, FTP-Put and FTP-Get were configured together with different actions in a policy and service groups. In ScreenOS 6.0, the enhancements for FTP Get/Put are as follows:

- FTP / FTP-Get / FTP-Put should not be in a single service group.
- FTP/ FTP-Get /FTP-Put should not be defined for one single policy.
- FTP-Get or FTP-Put is the same as FTP service in policies with deny action.
- Description in WebUI enhanced.

Automated Data Gathering

This feature is a basic looping script consisting of **get** commands that run as a background process, saving the output to a FIFO file in the flash. You may record a series of **get** commands to gather information in the background, but not all **get** commands are supported.

Note: Depending on the information gathered, CPU usage is affected.

Universal Threat Management

Universal threat management features introduced in the ScreenOS 6.0.0r1 release are as follows:

AV Scanning for IM Services

ScreenOS supports antivirus (AV) scanning for instant messaging (IM) services such as AIM, ICQ, Yahoo! Messenger, and MSN Messenger. AV scanning is supported for text/group chat messages and for file transfer/file sharing.

The following versions of the IM client and protocol are fully supported. Forward compatibility on later versions of the IM client and protocol are supported on a best-effort basis.

Instant Messaging Service	Supported Protocol Versions	Supported IM Client Versions
AIM and ICQ	OSCAR generic service version 4	AIM 5.9.3861 to 5.9.6089 ICQ 5.04 to 5.1
Yahoo! Messenger	Yahoo! Messenger Service Gateway Protocol (YMSG) version 8, 9, 10	Yahoo! Messenger 5.5.1228 (v8.0.0.506 is supported as best efforts)
MSN Messenger (Windows XP)	Mobile Status Notification Protocol (MSNP) version 11, 12, 13	MSN Messenger 7.5

All platforms require the high-memory option to run AV scanning. Supported platforms are the SSG 5, SSG 20, SSG 140, SSG 320M/350M, SSG 520/550, and SSG 520M/550M.

AV HTTP Trickling Enhancement

This feature enhancement is important for low-speed links. It allows you to configure time-based thresholds to send bits through the firewall to prevent browser timeouts when the device is receiving data or while the data is being scanned by the internal AV engine.

IDP and GPRS

IDP and GPRS features introduced in the ScreenOS 6.0.0r1 release are as follows:

IDP Enhancements

IDP provides the following enhancements:

- **IDP recommended actions:** You can now allow recommended actions in IDP rules. If you specify “recommended” as the action in a rule, the recommended action will be applied in cases where you do not specify an action within a policy rule. If you specify an action within a policy rule, it will take precedence over the recommended action.
- **VLAN groups for L2 vsys:** VLAN groups for L2 vsys are now supported on the ISG 1000, ISG 1000-IDP, ISG 2000-IDP, and NetScreen-5400 devices.
- **IDP inspection of GTP-encapsulated and GRE-encapsulated traffic:** The ISG 1000 and ISG 2000 with IDP can now inspect traffic that is encapsulated in GPRS tunneling protocol (GTP) and generic routing encapsulation (GRE).
- **IMSI information in NSM logs:** NSM IDP logs now contain International Mobile Subscriber Identity (IMSI) data on IDP security devices. This

information allows you to specifically identify the end user for threats and attacks that are detected during forensic evaluation using the provided subscriber-level identifiers.

- **IDP Detector.so has been updated to IDP 4.0:** The IDP 4.0 engine has been synced to ScreenOS 6.0. You will now have the same detection capabilities on ISG 1000/ISG 2000 with IDP as you do on the standalone IDP 4.0 devices.
- **DSCP marking based on application marking:** You can now change the DSCP marking of a packet based on IDP actions performed on the ISG 1000/2000 with IDP. This will allow upstream and downstream devices to prioritize traffic based on IDP rules.
- **Troubleshooting IDP:** You can use the **get sm tech-support** command to gather IDP configuration and statistics to troubleshoot IDP security modules.

Authentication Service Enhancements

ScreenOS authentication service provides the following enhancements:

- Added user IP address to authentication logs
- Support for TACACS+ authentication servers
- Prioritized authentication between external server and local database
- Increased number of permitted administrator IP addresses
- Enhanced RADIUS features
- “Framed-pool” support (IP pool supplied by RADIUS server, not local device)
- Customizable interface description

Virtual Systems

Virtual systems features introduced in the ScreenOS 6.0.0r1 release are as follows:

Virtual System Enhancements

Virtual systems provide the following enhancements:

- **Increased virtual system support on ISG 1000 and ISG 2000 devices:** The ISG 1000 and ISG 2000 security devices now support additional virtual systems (vsys). The ISG 1000 now supports up to 50 vsys (increased from 10). The ISG 2000 now supports up to 250 vsys (increased from 50). To take advantage of these increases in vsys support, you must install a new license key.

- **Virtual system names:** Vsys names can contain up to 20 characters. Previously, vsys names could contain up to 10 characters.

Network Address Translation

Network address features introduced in the ScreenOS 6.0.0r1 release are as follows:

DIP Pool Enhancement

The number of dynamic Internet Protocols (DIP) pools per vsys is increased to 1020 on all platforms. For low-end platforms, the maximum number of DIP pools is 1000; and for some high-end platforms supporting vsys, 51K for ISG 1000 and 64K for NetScreen 500, NetScreen-5000, NetScreen 5400, and ISG 2000.

NetScreen Redundancy Protocol

NSRP features introduced in the ScreenOS 6.0.0r1 release are as follows:

NSRP Dynamic Route Synchronization

ScreenOS 6.0 now supports dynamic route synchronization. You can sync Dynamic Routing Protocol (DRP) routes in an active-passive NSRP cluster. In the event of a failover, the new active device can use the backup routes while it establishes peering relationships.

Layer 2 Transparent Mode

Layer 2 transparent mode features introduced in the ScreenOS 6.0.0r1 release are as follows:

VLAN Retagging

VLAN retagging provides a way to selectively screen VLAN traffic. You place a security device in parallel with your Layer 2 switch and configure the switch to direct to the security device only traffic from VLANs you want screened. Traffic to and from your other VLANs continues to pass directly through the switch, thus avoiding any impact to throughput that might be caused by passing all VLAN traffic through the security device. This is currently only supported on NetScreen-5000 series devices.

UAC

UAC features introduced in the ScreenOS 6.0.0r1 release are as follows:

Infranet Authentication

The Infranet authentication includes the following enhancements:

- **Visual display of auth table entries in the WebUI:** This feature allows you to view the users with active auth table entries (displays the User, Source IP, and Roles).

- **Additional actions field for infranet auth policies:** This feature, available with UAC 2.1, permits the Infranet Controller to control additional policy actions (AV, DI, logging, Web filtering, and antispam) on a per-role basis. This allows you to make policy decisions such as activating AV for partners or untrusted machines, or turning on Web filtering for specific roles.
- Increased number of auth table entries

Devices	Auth Table Entries
SSG	10,000
ISG	50,000
NS-5000 series	50,000

Feature Extensions

Feature extensions introduced in the ScreenOS 6.0.0r1 release are as follows:

Jumbo Frames

Jumbo frames are supported on the ISG 1000 and ISG 2000 devices without IDP. To enable jumbo frames, use the **set envar** CLI command and set **max-frame-size** to any value from 1515 through 9830 inclusive; for example, **set envar max-frame-size=7500**. When you enable jumbo frames and restart the security device, only interfaces on the 4-port SFP IO card, plus the management Ethernet interface, become active. Use the **get envar** command to show the **max-frame-size** setting. Use the **unset envar max-frame-size** command to disable jumbo frames support and return the device to the normal maximum frame size (1514 bytes).

Jumbo frames are also supported on the NS-5000 series running MGT2 and SPM2 cards. **Limitation:** DI and IDP are not supported in Jumbo Frames mode.

Bridge Groups for Ethernet Ports on SSG Devices

Bridge groups (bgroups) let you group several Ethernet interfaces together. Starting with ScreenOS 6.0, the SSG 140 security device is preconfigured with three bgroups to which you can add the built-in Ethernet ports. New uPIMs support bridge groups on all SSG devices. **Limitation:** SSG500/500M-series do not support bgroups on the built-in Ethernet ports.

DHCP Relay Flow

No DHCP Relay: By default, ScreenOS relays DHCP request packets from all zones except the V1-Untrust zone and V1-DMZ zone. Enable this feature to prevent relay of DHCP request packets from a specified zone.

Layer 2 Vsys

Layer 2 vsys is now supported on the ISG 1000, ISG 1000-IDP, ISG 2000, ISG 2000-IDP, and NetScreen-5000 series devices.

Management IP Address Limit Increased

The total number of IP addresses from which a security device can be managed is increased to 50 plus 1 times the number of virtual systems. By making the number of manager IPs a function of the number of vsys, memory is not wasted on low-end devices that require relatively few manager IPs, while high-end devices are not restricted to an artificially selected number.

PPU Enhancement

To increase throughput, TCP-SYN-Bit checking is now done in the Programmable Processing Unit (the ASIC) and supported on the NetScreen 5200 and NetScreen 5400.

DSCP Enhancement

Differentiated Services Code Point (DSCP) marking is now supported on the ISG 1000 and ISG 2000 with IDP and on the NetScreen 5200/5400.

Universal Serial Bus Support

Universal Serial Bus (USB) ports allow file transfers such as device configurations, user certificates, and update version images between an external USB storage device and the internal flash storage. USB functionality is available on SSG devices.

The following USB flash drives have been tested and found to work properly with SSG devices:

- Lexar JumpDrive Firefly 1GB
- Kingston Datatraveler 2GB
- PNY attaché 256M
- SanDisk Cruzer Micro 512M

Some other USB flash drives have been found to not work properly with SSG devices.

Coredump and Logs to USB Port

ScreenOS supports full coredump file, logs, and full memory dump file transfers to the USB port on the SSG 5 and SSG 20 and USB ports/compact flash cards on the SSG 140, SSG 500-series, and SSG 500M-series security devices.

IPv6 Support

IPv6 is now supported on the following security devices:

- NS-5000 series using 5000-M2 management module
- SSG 5/SSG 20: IPv6 support is available on Ethernet interfaces. (IPv6 is not supported on wireless or WAN interfaces.)

Changes to Default Behavior

The sections below describe changes to default behavior introduced in ScreenOS 6.0.0 releases.

Changes to Default Behavior Introduced in 6.0.0r8

This section lists changes to default behavior in ScreenOS 6.0.0r8 from previous ScreenOS firmware releases.

Port randomization

The ability to enable random port assignment for policy-based DIP pools has been added; both interface-based DIP pools and policy-based DIP pools can now have ports randomly assigned. Interface-based DIP pools have random port assignment by default. Policy-based DIP pools, however, are default set to port translation, so random-port must be manually enabled by an admin.

The random-port keyword has been added to CLI syntax for both DIP pool and extended DIP pool:

```
set interface ifname ext ipip/mask dip dip_id ip_low ip_high [random-port]
```

```
set interface ifname dip dip_id ip_low ip_high [random-port]
```

Load threshold

The load-threshold setting for an ISDN interface supports the range 0~100. The zero value allows for always-up capability. Use the **dialer load-threshold load** interface configuration command to configure the bandwidth on demand for setting the maximum load.

Traffic shaping

Multicast traffic can now be inspected for traffic shaping. This issue can be fixed with traffic shaping before flooding the multicast packets in a layer2 zone.

Changes to Default Behavior Introduced in 6.0.0r6

This section lists changes to default behavior in ScreenOS 6.0.0r6 from previous ScreenOS firmware releases.

AV Scan Engine

The AV scan engine has been upgraded to the latest version.

Changes to Default Behavior Introduced in 6.0.0r3

This section lists changes to default behavior in ScreenOS 6.0.0r3 from previous ScreenOS firmware releases.

USB Boot Sequence

When converting an SSG 300M-series device from ScreenOS to JUNOS, apply the **set boot junos** command. This command changes the boot sequence to boot from the USB instead of from the Primary CF card.

Changes to Default Behavior Introduced in 6.0.0r2

This section lists changes to default behavior in ScreenOS 6.0.0r2 from previous ScreenOS firmware releases.

Max Dialing Interval Default

The maximum dialing interval has changed from 60 to 600 seconds. This resolves an issue in previous releases regarding the dialing interval in that sometimes dialing failed but the device did not wait long enough and instead redialed almost immediately.

CPU Protection and Utilization Profiling

As a result of implementation of CPU protection and utilization profiling features in this release, the **set firewall ppu** command is now hidden and nonfunctioning. Systems that currently have the command set will lose the setting when upgrading to this release.

TCP-SYN-Check Packet Flow

In previous ScreenOS releases, all three handshake packets (SYN, SYN-ACK, and ACK) were sent to the CPU when you set **TCP-SYN-Check**. This was the case for single-ASIC, dual-ASIC, and multi-ASIC platforms. With the 6.0.0r2 release, only the first packet (SYN) will be sent to the CPU with the following two packets (SYN-ACK and ACK) processed by the PPU (ASIC) when you set **TCP-SYN-Check**.

Infranet Auth Object Cleanup

In releases prior to 6.0.0r2, infranet auth table entries were removed as soon as connectivity with the Infranet Controller was lost. In this release, infranet auth table entries remain for two minutes while the device attempts to reestablish a connection to the Infranet Controller.

When combined with Infranet Controller changes scheduled for release in UAC 2.1, the delay in removing auth table entries allows for better failover in Infranet Enforcer and Infranet Controller clusters.

Infranet Auth Cold Start NSRP Synchronization

In releases prior to 6.0.0r2, infranet auth table entries were synchronized between nodes in an NSRP cluster as long as both nodes were up and communicating with each other. Any infranet auth table changes that occurred while one node was down, however, would not be seen by the other node.

In this release, the infranet auth table entries are synchronized between the two nodes of an NSRP cluster when they start communicating with each other.

Infranet Controller and Management IP

In releases prior to 6.0.0r2, it was not possible to use an interface with a management IP configured to communicate with the Infranet Controller. This was because the NACN message was sent from the non-management IP, and the Infranet Controller would attempt to ssh back to the Infranet Enforcer using the non-management IP, resulting in a failed connection.

In this release, the management IP (if configured) is used to send NACN messages to the Infranet Controller.

Removing Denied Sessions on Auth Table Change

In releases prior to 6.0.0r2, upon removal of an infranet auth table entry, all associated sessions were terminated. However, other changes to the infranet auth table or infranet auth policies had no effect on existing sessions. In this release, when an infranet auth table entry changes, all of its associated sessions are reevaluated. Any that are no longer allowed are terminated.

Changes to Default Behavior Introduced in 6.0.0r1

This section lists changes to default behavior in ScreenOS 6.0.0r1 from previous ScreenOS firmware releases.

TCP-SYN-Check Default

The default for NS-5200/5400 devices is **set flow tcp-syn-check**, which includes both SYN-bit check and a three-way handshake. In ScreenOS 6.0.0r1, the default is **set tcp-syn-bit-check**.

RADIUS Attributes

In ScreenOS 6.0.0r1, both calling-station and called-station IDs are supported as default behavior.

IP Option Packets

The IP option packets (record-route and timestamp) in ScreenOS 6.0.0r1 are not dropped. All four IP option packets (record-route, timestamp, security, and stream) behave consistently.

Coredump to USB

The maximum file size limitation for the coredump file is removed. The maximum USB size supported is 1GB.

Addressed Issues

This section describes addressed issues with the current release and includes the following sections:

- **Addressed Issues in ScreenOS 6.0.0r8**—lists issues from earlier releases that are fixed in this release.
- **Addressed Issues from ScreenOS 6.0.0r7**—lists issues from earlier releases that are fixed in this release.
- **Addressed Issues from ScreenOS 6.0.0r6**—lists issues from earlier releases that are fixed in this release.
- **Addressed Issues from ScreenOS 6.0.0r6**—lists issues from earlier releases that are fixed in this release.
- **Addressed Issues from ScreenOS 6.0.0r5**—lists issues from earlier releases that are fixed in this release.
- **Addressed Issues from ScreenOS 6.0.0r4**—lists issues from earlier releases that are fixed in this release.
- **Addressed Issues from ScreenOS 6.0.0r3**—lists issues from earlier releases that are fixed in this release.

- **Addressed Issues from ScreenOS 6.0.0r2**—lists issues from earlier releases that are fixed in this release.

Addressed Issues in ScreenOS 6.0.0r8

The following operational issues were resolved in this release.

Administration

- **231242**—Auth-Server name that includes a space does not get saved to flash and it's configuration is lost after a reboot.
- **257485**—In certain situations the administrator was unable to add an address book item to a multi-cell policy.
- **279094**—Unsetting PPPoE auth-method will erroneously generate the message "Cannot unset idle-interval to default when auto connect is enabled".
- **293248**—Information of both source port and destination port in an event log entry for WebUI access is not correct.
- **298873**—The group service cannot be added when the Application IGNORE is configured on a policy.
- **299024**—If the connection to the IC module breaks and if the IC module is configured with a DNS entry, then the DNS entry is updated.
- **299556**—The event log does not log service timeout modification as a configuration change.
- **300282**—The traffic shaping parameters are lost if the policy is disabled.
- **303181**—The SSH PKA authentication fails if the password policy complexity is enabled.
- **303555**—Some configuration changes were not being logged to event log.
- **306719**—On authentication, the additional group information does not get propagated to the backup device if the device is tied to multiple groups.
- **306796**—Using WebUI when the policy is created or edited, an incorrect "Anti-spam is detached from policy" message is generated.
- **308262**—Device erroneously allows you to configure a policy ID between 320000 and 320002, which are reserved policy IDs.
- **309023**—Unable to manage the device using OpenSSH 5.1p1.

Antivirus

- **228618**—With Antivirus enabled, downloading bz2 (bzip2) file may result in system exemption.
- **286714**—In some cases, the Antivirus pattern files are missing and the new file is not downloaded. Also, the scan engine reports a "File Not Found" message.
- **305062**—The policy log for traffic matched by antivirus displays double the actual byte size received.

DHCP

- **253304**—Device failed due to multiple DHCP renews.
- **292152**—Device resets unexpectedly after configuring DHCP auto-config.

DNS

- **305427**—DNS port randomization does not work sufficiently enough to cover NAT implementations.
- **308106**—The device might reset when the DNSA task is not processed on time.
- **309725**—The WebUI displays incorrect value of DNS cache TTL.

GPRS

- **253539**—The recovery value in a CrPdpRequest packet is not taken into account when using GTP inspection.
- **277620**—When the GTP inspection is enabled, packets are dropped and firewall runs out of available paths.
- **302910**—GTP CreatePdpRequest packets are dropped when retransmitted. This is observed when the packets, before sending a DeletePdpRequest, use the same teid_data to a different GGSN.

HA and NSRP

- **258128**—[ISG-IDP] Device failing over to secondary device due to performance issues on the primary.
- **258242**—In NSRP active and passive mode, the primary device restarts when an internal pointer has an invalid value.
- **274948**—In NSRP, when adding an interface to a L2 zone, it does not become a VSI.
- **291970**—[NetScreen-5000] The HA link shows UP when the HA interface of the peer is set to phy link down.
- **299710**—NSRP configuration synchronization does not work for policies with a MIP address as a source address, which causes synchronization to fail for that policy and the devices go out of sync.
- **300760**—NSRP shows out of sync due to the password hash of the PPPoE username being different on the two devices.
- **301156**—Under high traffic load, the multicast traffic leak occurs on the secondary device in the transparent mode.
- **302374**—The CLI command "unset admin hw-reset" causes out of sync state between the NSRP cluster members.
- **306981**—NSRP configurations go out of sync due to CLI configuration out of order when one of the members is reset.
- **389357**—NSRP configurations go out of sync due to VSYS profile configurations.

IDP/DI

- **276587**—[ISG-IDP] VLAN tagged traffic is incorrectly handled and dropped by ISG with IDP modules when IDP and tcp-syn-check are enabled.
- **297722**—When a packet with ACK set is received, the IDP might drop sessions that are in half-connected state.
- **299424**—With Ftp-pathname user-defined signatures, the device does not check the filename in ftp out/get commands.
- **300182**—The IDP engine failed because of the corrupt data structure.
- **301944**—DI HTTP brute search function is not working properly.
- **408911**—[ISG-IDP] Session pass under heavy throughput is not working correctly.

Management

- **291310**—TTY and socket are not released after telnet service timeout is reached on the device.
- **294506**—NSM updates does not take effect when the loopback interface is generated into static mroute in the NSM config datafile.
- **298916**—An unnumbered tunnel interface can be configured on a custom tunnel zone. However, this interface is not supported and cannot be configured in NSM.
- **300298**—If a loopback interface is used by route-map in a virtual router, then it is not released while deleting a vsys.
- **300762**—On certain interfaces incorrect display of ifAdminStatus and ifOperStatus is observed.
- **308356**—Webtrends traffic log does not display VSYS name.
- **309253**—Unable to ping the interface IP from inside device when the interface IP and manage-IP are different.
- **310298**—When an interface inside a virtual system (VSYS) is configured to be NTP server, the NTP-server configuration line is incorrectly placed in the root vsys configuration.

NAT

- **284672**—DIP allocation fails on backup device of NSRP cluster when PPORT is not released.
- **298064**—Under certain environment, device might reset when using the DIP pool.
- **302566**—When NAT source and destination is configured in the same policy, passive FTP fails.
- **303836**—Device does not translate ICMP sequence number properly when receiving ICMP echo response if both original ICMP ID and sequence number are 0.

- **307364**—Interface IP address can be unset even if its MIPs are still use in policies. These MIPs are kept in the configuration and are only removed after device is reset.
- **308572**—Pinging a DIP IP address results in routing loop with upstream device.
- **389221**—PPTP ALG does not clear xlate table when PPTP connection fails from the client.

Other

- **235297**—Source MAC is not cached in session for PIM traffic.
- **257812**—NAS-Port-Type was "Wireless-Other" instead of "Wireless-IEEE-802-11" for example when authenticating wireless clients via radius.
- **259334**—A memory leak occurs when running FIPS mode.
- **269488**—In transparent mode, unauthenticated users are not being redirected to the Infranet Controller (IC).
- **276282**—Device reset due to problem with hardware session pointer.
- **277724**—Debug buffer is being filled up with ppp messages when running debug flow basic with flow filters.
- **279557**—[SSG Series] The traffic still passes when the WAN serial interface with a backup interface is down.
- **283348**—A device running Antivirus, URL Filtering, or VoIP does not function due to an unexpected packet type.
- **284275**—When running "debug flow basic", the format of UUID is not correct.
- **284472**—Trace-route does not work when the interface is specified.
- **284851**—The firewall authentication might fail when loopback session is invoked.
- **286679**—A memory leak occurs when NTP client cannot obtain a valid key id or key string.
- **288649**—[ISG, NetScreen-5000] Internal buffer leak causes some traffic drop.
- **289671**—A change in the tunnel binding causes failure in the WebUI.
- **290666**—In an IPv6 deployment, when an interface state check is added, a null interface might cause the device to fail.
- **291728**—Using the CLI or WebUI, the maximum length of scheduler object name is 19 characters only.
- **292133**—When syn-cookie is enabled, syn-ack packet from some mail servers might drop.
- **292941**—Counter Statistics for the bgroup interface does not correctly reflect the amount of traffic passing through the interface.
- **294079**—If the SYN-ACK packet does not contain the TCP MSS option, traffic for the Integrated URL Filtering, Anti-SPAM, Anti-Virus, and VoIP modules might be affected.
- **295694**—Device might fail when PPORT pool is exhausted.
- **297028**—NTP predefined service is defined incorrectly.

- **298305**—Twice the configuration is incorrectly reloaded causes a system busy issue after start up.
- **298672**—When the “**get conf**” command is used, the device might reset if the address group object contains "%" character.
- **298540**—The load-threshold setting for an ISDN interface supports the range 0 through 100. In this range the value of zero allows for always-up capability.
- **299424**—With FTP-pathname user-defined signatures, the device does not check the filename in FTP out and get commands.
- **301487**—Snoop was not working properly when using redundant interface.
- **301602**—When the web filtering feature, Antivirus or VoIP is enabled, a Linux host is not able to access a particular web site.
- **301623**—The integrated URL filtering does not work if the HTTP request header "hostname" includes port number.
- **302271**— Failed to create the multicast session when it is timed out due to a down interface.
- **302382**— In certain conditions, the firewall might reset if a session incorrectly references a MAC address without route information.
- **302955**—When PPTP xlate entries are not released in HA, PPTP VPN connection fails.
- **302970**—Device resets when issuing an mping.
- **304210**—Device resets when inside a VSYS and issuing a ping request using an IPv6 address.
- **304276**—The configuration of the set int wireless0/0 shutdown command is not saved in a wireless interface. Also, the wireless interface remains enabled after reset.
- **306370**—Device might reset if a customer layer 2 zone is unset.
- **306864**—The SMTP header is now RFC2822 compliant and includes the time stamp.
- **307814**—The HTTP 302 redirect fails to send out when the UAC authentication is stuck in pending status.
- **309986**—The event “?DHCP server IP address pool changed?” is generated when the IP address of the untrust is changed.
- **310435**—When installing the policy tree, access of an illegal memory might cause the firewall to fail.
- **310566**—With SSG5 (Country code of TELECOM), Extended Channel might be disabled after reset.
- **311743**—Duplicate message is displayed when the configuration is saved using the WebUI.
- **311907**—When the CCRQ message is sent from server side, the PPTP session closes and the child GRE sessions are not cleared.
- **313379**—The firewall does not accept an infranet auth table entry when it contains ‘\o’ as a part of the user name.

- **390285**—When the attempt to remove an individual filter from the eight snoop filters is unsuccessful, the error message “Max snoop filter number reached” is displayed.

Performance

- **250873**—Backup device in NSRP cluster sees high CPU due to upstream/downstream switch ARPping problems.
- **259498**—Large packets greater than 16Kbytes might be dropped if traffic shaping is enabled.
- **272759**—CPU becomes high due to the ikmpd task.
- **278935**—Random packet drops occur because ARP entries were not deleted that in turn cause inconsistencies between hardware and software.
- **279442**—The Flow and Task CPU utilization becomes high after several days uptime if the device is heavily loaded with traffic.
- **281813**—[NetScreen-5000] Performance on 10Gbps Ethernet is reduced for transit traffic in and out of the same physical port.
- **283336**—Redirecting traffic logs to the TFTP server might cause high task CPU.
- **284276**—Performance of the VPN degrades when the DI is enabled on a policy.
- **285793**—High CPU due to NSM task.
- **291748**—Using pipe in a large search might result in high CPU. For example: get event | i foo.
- **292576**—An out of sequence error is induced when the window scaling factor in SYN ACK packet is not updated in hardware session.
- **297574**—When “**unset arp always-on-dest**” is configured on serial interface, the return traffic gets dropped.
- **304334**—High CPU causes "session scan" task ineffectively running due to constant ARP changes in the network.
- **314096**—Heavy H.323 traffic might cause device to reset due to a null pointer.
- **315217**—[NetScreen-5000 10 Gig] The hardware sessions that are not load balanced in FPGA on backup device cause performance drop after failover.
- **386735**—When adding interface member to aggregate interface in null zone, if aggregate sub-interface is in non-null zone, packet drops are caused due to loops between ASIC and CPU.

Routing

- **269410**—High CPU due to RIP.
- **276250**—Incorrect IGMP membership report for IGMP v3 queries.
- **277755**—High CPU in task when deleting more than 30 RIP routes.
- **278718**—Static default route on PPPoE interface fell back after power cycle.

- **287409**—If an existing type 5 LSA exists in the OSPF database, a new type 7 LSA for the same network is not converted to type 5 LSA, even if the new LSA has a better metric.
- **300214**—When OSPF LSA database is large and firewall CPU is fairly busy, OSPF adjacency might flap.
- **302011**—The router does not learn the OSPF routes from the peer even if the maximum number of routes are not reached.
- **304116**—Unable to configure router-id.
- **310349**—When a static multicast wildcard route is deleted, all the associated routes that share the same iif, oif, and group are deleted.
- **310724**—When a source specific mroute is configured, the multicast traffic is dropped.
- **310781**—The multiple and duplicate entries of wildcard mroutes with source 0.0.0.0 are allowed in both the config and multicast routing table.
- **312042**—An administrator can configure a multicast address to the unicast route table.
- **312513**—When the RIP demand-circuit is used on a tunnel interface, the RIP neighbors are lost after NSRP failover. [W/A: configure the RIP neighbors statically].
- **312623**—Firewall calculates an incorrect checksum for PIM register packets.
- **398950**—End of DST (Daylight Savings Time) caused OSPF to flap.

Security

- **295452**—When Integrated SurfControl is enabled, some web sites that get re-directed to an https URL are not accessible.
- **309216**—In some scenarios, CRL renewal process fails when renewing CRL on the last or first day of the month.

VoIP

- **276513**—SIP application error, “Due to stack unable to handle empty display name”.
- **281460**—When using MIP or VIP video does not work properly.
- **288193**—Under certain conditions, the device might reset when processing pinhole for SIP traffic.
- **302418**—A buffer overflow in SIP module might cause the device to reset.
- **305658**—The RTP packets are lost when NAT-T is enabled.
- **309859**—PPOINT paired ports were not released completely after an Avaya H.323 phone call was completed.
- **313085**—In some scenarios, SIP cancel messages fail through the firewall.

VPN

- **204717**—When peer is identified by DNS address instead of IP address main mode IKE negotiations may fail.
- **300430**—Packets are dropped in a back-to-back GRE VPN scenario.
- **303538**—When the physical and tunnel interface are in different zones, VPN monitor reply packets might get dropped across a route-based VPN.
- **305067**—Device incorrectly decrypts the VPN packet with certain TTL value.
- **308404**—PPTP connections aged out prematurely.

WebUI

- **259195**—Unable to add or change an existing configuration for TACACS Auth server using WebUI.
- **281955**—Unable to configure route map using sub-interface.
- **294560**—WebUI may result in high CPU when clicked on Refresh in Reports > System Log > Self in.
- **294594**—In the WebUI, unable to see the untrust-VR interface when configuring the PBR.
- **296660**—Unable to add or change an existing configuration for TACACS Auth server using WebUI.
- **298501**—Change in multi-address cell back to "Any" causes policy corruption.
- **299090**—In the WebUI, the PCMCIA option for log settings is incorrectly shown as option USB. Also, the PCMCIA option for log setting configured by the CLI is not displayed correctly.
- **302622**—When using the WebUI to configure DNS proxy server for a given domain, the failover option is automatically selected.
- **307314**—The WebUI does not accept zero value for ISDN interface "load-threshold" setting.
- **313278**—When connected through SSL VPN proxy, unable to manage the firewall using WebUI.
- **408978**—Unable to unset a multi-cell object from the WebUI.

Addressed Issues from ScreenOS 6.0.0r7

The following operational issues were resolved in this release.

Administration

- **258225**—The admin-preferences of the local DNS defined via the CLI are reset when any changes are made to DNS setting via the WebUI.

- **259735**—Incorrect information was shown on the multilink and serial interface SNMP report for MTU, link status, operation status and link speed.
- **260995**—The debug buffer may intermittently log messages even though there are no debug commands running.
- **261597**—[NetScreen-5GT] Unable to set the interface ethernet2 to Null zone.
- **278125**—When there are multiple policies using the same SRC/DST IP and ports, and one is disabled, and one of the address book objects is modified, the device may reset.
- **283897**—SNMP counters for multilink interfaces are zero instead of NULL.
- **292227**—[SSG 140] Device could not load OS after a restart.

Antivirus

- **225931**—ICAP AV may fail with error code 3 when it runs out of connection objects due to incorrect freeing of ICAP connection.
- **226847**—AV drops SMTP traffic when the SMTP server uses the BDAT command.
- **263806**—Some of the .exe files could not be scanned by the AV engine.
- **282592**—Enabling AV as an http proxy in transparent mode causes the packets to use the MAC address of the VLAN interface as the source MAC address.
- **293490**—In a Web proxy environment, the URL might print twice in the event log when AV is enabled.
- **295023**—With AV enabled, when a non-written memory page was freed up, the device failed.

CLI

- **262912**—The Sync Serial card shows up as JXM-1BRI-ST in the get chassis command output.
- **271022**—Erroneous Tx and Rx counters appear when issuing a "get int serial extensive" command.

DHCP

- **263924**—When using a PPPOE interface with a DHCP IP address as the tunnel outgoing interface, the VPN tunnel session still has the old dynamic IP address after the new address has been assigned or the firewall is restarted.
- **282543**—In certain situations, the device is not able to send a DHCP client request.

- **305504**—In transparent mode, the CLI "set zone <name> no-dhcp-relay" does not cover the DHCP server service.

DNS

- **215889**—DNS queries are sent to the dynamically-learned DNS servers, even though the DNS servers have been configured with an admin preference of 255.

GPRS

- **270890**—When GTP Sequence Number Validation was enabled, the GTP traffic was dropped due to "bad sequence number" after two NSRP failovers.

HA and NSRP

- **226031**—Only the first IP Pool gets synchronized to the backup device.
- **250504**—A conflict over multiple tracked gateway routes caused the device to fail.
- **252645**—Gratuitous ARPs for the secondary IP address on an interface did not work.
- **253291**—Unable to configure redundant interface as NSRP secondary path.
- **264768**—Configurations are out of sync due to PBR out of order "set match-group" commands.
- **274997**—The commands "set sm enable" and "set sm disable" were erroneously being synchronized to another member in an NSRP cluster.
- **275367**—Traffic failed to pass over failover of NSRP in transparent mode due to virtual MAC for the vlan1 was not being used.
- **287173**—Adding a new username/password causes the NSRP configuration to go out of sync.
- **288925**—NSRP configurations go out of sync after unset multiple objects are applied in a multi-cell policy.
- **289119**—Creating interface description causes NSRP configurations to go out of sync.
- **298021**—NSRP configurations may go out of sync if the DNS server specifies an src-interface, which is a local interface, instead of a VSI interface.

IDP

- **261391**—[ISG with IDP] SM client and server vectors were being written to dbuf stream when debug flow was run.

- **270319**—[ISG with IDP] The IDP process restarts when updating a policy with attacks that was previously configured with no attacks.
- **292041**—False positive detection can occur when accessing some of the web sites with a particular combination of DI policies.

Management

- **217312**—Updating devices from NSM using supplemental CLIs may cause the cluster members to show incorrect status.
- **226236**—A device was unable to re-establish connection to NSM after a service disruption.
- **252783**—The 64-bit counter on an interface showed incorrect information after the command "clear counter" was performed.
- **255035**—Redundant subinterfaces could not be imported properly from NSM.
- **261465**—Custom web filtering profile does not get saved to config file.
- **262697**—In certain conditions, the device may reset when a policy is pushed from NSM.
- **273424**—Under certain conditions, a device update after the creation of a new custom vsys using NSM results in an "unknown keyword unset" error.
- **273959**—Unable to add an object to an already existing multi-cell policy.
- **290562**—Unable to determine the BGP aggregate status within NSM.

NAT

- **233490**—RTSP ALG does not translate addresses properly when in NAT mode.
- **288045**—VIP on loopback interface that contains a serial interface does not log traffic, and AV and anti-spam scanning will not occur.

Other

- **224161**—HDLC debug output was being sent to the dbuf buffer when any debug flow was enabled, making troubleshooting difficult.
- **235777**—The command "unset admin hw-reset" was not saved to the config file after a reset.
- **240577**—Device may reset under certain traffic pattern conditions.
- **250703**—The device fails when handling IPv6 with a NULL IP header.
- **252082**—The FTP session for an IPv4 to IPv6 session connects, but the client's FTP session freezes when FTP get, put, and ls commands are entered.
- **252398**—Wireless connection instability occurs when using 802.1x with Intel Pro/Wireless NIC with 802.1x auth.
- **255301**—The TCP socket leak causes lost SSH management and BGP peering, which results in high task CPU utilization.

- **256941**—The webauth.html Web page generated by ScreenOS for Web Authentication contains some script errors.
- **257979**—Device fails when the interface is not enabled for BGP; the administrator requests TCP reconnection with BGP neighbor.
- **261543**—[NetScreen-5000-MGT2] Issuing the command "get bridge word 0" may cause the firewall to reset.
- **262894**—Device fails to connect to Websense server after the Websense server IP address has changed.
- **263850**—The data packets were dropped because the FTP ALG did not create the child sessions correctly for the cross-vsyz flows.
- **267114**—All permitted URLs are logged twice in the device event log when the URL filtering is enabled.
- **267255**—The unset ALG setting is not saved after reset.
- **267767**—Running "get dbuf stream" prints the message "return due to suspect loop" with any debugs specified.
- **267915**—Incorrect address was read during processing because of a corrupted memory location.
- **268860**—Traffic logs sent to syslog are displaying incorrect dst port values.
- **269018**—After enabling DI, when a syn-flood is detected, the device may restart.
- **272338**—[SSG 5/20] After upgrading the boot loader, the memory trace is printed on the console at startup.
- **273021**—The connection between the firewall and the external Surfcontrol server was lost randomly several times a day.
- **274187**—Under certain circumstances, the first SYN packet is not matching the policy.
- **276077**—Non-RPC MS Exchange traffic is dropped due to incorrect timeout.
- **281722**—A device reset occurred when running "debug ike" and "unset console dbuf".
- **282781**—High task CPU utilization occurs when CTL+C is typed while displaying traffic logs in a CLI session.
- **283355**—The "Unsupported command - set interface vlan1 nat" message is displayed during startup.
- **285252**—When traffic shaping is enabled, the MAC address is shifted on the subinterfaces.
- **288525**—[NetScreen-5000 M2A 2XGE] TCP cross-chip sessions erroneously have a session timeout of 20 seconds.
- **288625**—A policy modification via NSM may cause a device reset.
- **288938**—The backup interface in a redundant interface setup is erroneously forwarding packets, causing duplicate packets to be sent.
- **289413**—WLAN LED does not turn off when all wireless interfaces are shut down.

- **289435**—[SSG 140] In transparent mode, the device may not pass through traffic when a host moves from one interface to another in the same zone.
- **289724**—SIP calls are not cleaned up properly when the transaction timer expires, resulting in operation failure.
- **290478**—Packet is dropped due to internal congestion control mechanism.
- **290501**—After formatting the Compact Flash (CF) card, the set core-dump command will freeze if there is not enough space on the CF.
- **296338**—An SFP LX transceiver plugged into a 6GE-SFP-S is detected as a non-Juniper 1GE SX transceiver.
- **296850**—RTSP media flow is disconnected after about a minute.
- **305571**—Packet drop may occur due to SYN check errors when using combination of aggregate interface and cross ASIC traffic.
- **271025**—Memory allocated while checking the Certificate Revocation List (CRL) is not released properly once the check is complete.
- **271349**—With a low-quality connection, PPPoE may stop responding during negotiation.
- **289422**—The device incorrectly identified some of the 1GE SX transceivers as LX transceiver modules.

Performance

- **252920**—The device may experience high CPU utilization in certain conditions.
- **254058**—Bandwidth testing site via web shows lower bandwidth than actual upload speed.
- **259126**—Packet loss and TCP retransmissions occur when performing file transfers across T1 WAN interface.
- **264366**—UDP flooding is detected and the packets are dropped even when the pps rate is less than the specified threshold.
- **266522**—[NetScreen 5000 and ISG series] L2TP traffic was handled in the software, causing high CPU utilization.
- **282948**—In a multicast environment, the backup device exhibits high CPU utilization.
- **283200**—In certain situations, the device tags the packet incorrectly, causing traffic not to pass.
- **283748**—Fragmented packets loop between the CPU and PPU causing high CPU utilization.
- **307727**—[NetScreen-5000] TCP cross-chip sessions erroneously have a session timeout of 20 seconds when there is non-cross-chip TCP background traffic and TCP SYN check is enabled.

Routing

- **223180**—Multicast traffic was not forwarded to both spokes in a hub-and-spoke VPN.
- **263665**—Routes learned via OSPF are not propagated to NSSA LSA after NSRP failover is done.
- **264800**—The default route advertised via BGP by the ISP's upstream router was not propagating into the device's route table.
- **267357**—Permanent route attributes are not being exported from one VR to the other.
- **268471**—BGP stops advertising the tunnel's static route after a reset.

VoIP

- **253259**—In certain situations, the call setup was not successful when using the SIP ALG.
- **271315**—SIP ALG did not support LWS.
- **289774**—H.323 outgoing calls fail when DIP-Incoming is configured for incoming calls.

VPN

- **235321**—IKE Phase 2 renegotiates before the Phase 2 lifetime expires.
- **254357**—Pings through VPN are dropped when IPsec SA is 0.
- **255512**—The command "unset ike policy-checking" is applied only per device, and not per VPN.
- **263126**—The device did not send an Account-Stop message for the old Phase1 SA.
- **266573**—The traffic shaping attributes are not inherited by the tunnel interface, if the physical interface that is bound to a VPN tunnel interface is part of a multilink interface.
- **279789**—In some network topologies, VPN monitoring may bring the VPN tunnel down.
- **280101**—Dial-Up VPN traffic was dropped due to a change to the IP address on the dialup client.
- **282564**—Multiple dial-up VPN users cannot login if the name in the certificate is similar to the previous user.
- **285743**—The IKE-ID type with numeric IKE-ID from a third-party VPN device is interpreted incorrectly during Phase1 negotiation.
- **285748**—[NetScreen-5000] IPsec pass-through packets are being dropped when the device is in transparent mode.
- **285935**—VPN packet drop occurs due to traffic looping when aggregate interfaces are used on the device.
- **286723**—Phase 2 SA is incorrectly removed during VPN negotiation with Xauth enabled.

- **287368**—IP configuration from RADIUS such as the DNS server setting may not be configured properly to the XAUTH client.
- **288633**—More than one IPv6 Dial-Up VPN may cause the device to reset.
- **291524**—VPN traffic drops if the outgoing interface is a loopback interface and traffic shaping is enabled.
- **296378**—Multicast traffic is not inspected for traffic shaping.

WebUI

- **227316**—Unable to configure DHCP on an interface from a trustee admin user via the WebUI.
- **258522**—Policy list in the root vsys may be blank when viewed from the WebUI.
- **262479**—The Apply function on the Admin Management page failed because the "Enable Web Management Idle Timeout" option was incorrectly offered to the Read-Write admin account.
- **262490**—Unable to manage a device from an untrust interface via a trustee admin via the WebUI.
- **262827**—Deleting an aggregate subinterface via the WebUI erroneously issues a warning that you are about to remove one aggregate interface.
- **265413**—Unable to specify the u-fqdn IKE-ID type when creating a Dial-Up VPN User.
- **267521**—The "Bypass authentication" option for XAuth cannot be configured via the WebUI.
- **277867**—The RP Proxy setting is not removed when its corresponding RP Candidate is deleted via WebUI.
- **279141**—VPN policies created with the WebUI are paired up incorrectly.
- **281505**—In an NSRP environment, a fault error message "IP conflict" is shown in the WebUI when accessing a backup device to configure an interface.
- **289628**—Unable to define an Address Group via the WebUI for zones that have an ampersand symbol in the name.
- **291948**—If the device has many event log entries, refreshing the main WebUI page or the report page using Report > System Log > Event causes high CPU utilization.
- **293497**—The WebUI shows a lower number of exported rules than it should.
- **293528**—In rare occasions, the device may restart during HTTPS WebUI access.
- **293998**—In the WebUI, some alarm level events cannot sort by log level correctly.
- **296058**—The WebUI does not allow you to create a MIP with a different subnet mask than the interface.

Addressed Issues from ScreenOS 6.0.0r6

The following operational issues were resolved in this release.

Administration

- **223139**—Task CPU becomes high when executing some CLI commands with a large configuration, which triggers high overall CPU utilization, and reaches the alarm threshold.
- **239747**—The syslog message incorrectly shows that the action is deny, but traffic is permitted.
- **256694**—Negate policy doesn't work properly when policy has overlapping addresses in src or dst address.
- **262685, 267506**—Bridge Group interfaces would not go to full duplex, even when the bgroup members are hard-coded to full duplex.
- **267997**—Incorrect ifIndex in link-up/link-down SNMP trap for redundant interfaces occurred.
- **273937**—WebUI to an interface is accessible, although "IP Manageable" is disabled on the interface.
- **275288**—Device restarts when MIP configured with incorrect mapping from IPv4 to IPv6.
- **282163**—TFTP traffic sourced from the loopback interface fails.

Antivirus

- **263166**—With AV enabled, FTP data may freeze or fail.
- **266736**—With Antivirus enabled, an email containing certain characters may cause the POP3 or SMTP session to freeze.

CLI

- **227658**—The device could fail after issuing the **unset service any timeout never** command.
- **241267**—[SSG] Output from **get chassis** was not included in the **get tech-support** output.
- **241551**—[SSG 140] The **get led** CLI command does not show any information.
- **271297**—The **get perf session detail** command did not display the correct values.

GPRS

- **224423**—If a timeout is configured in one GTP object, this timeout is used for all GTP objects.
- **260243**—When disabling the rate limit in a GTP object configuration, the limit was not actually disabled.

HA & NSRP

- **227657**—The syslog src-interface option is incorrectly being synchronized to the backup device in an NSRP cluster.
- **227665**—The NSRP vsd-group track-ip method CLI command is lost after a reset.
- **251157**—An NSRP cluster member received a corrupted HA message, causing the device to reset.
- **258989**—[NetScreen-5000] Traffic is not forwarded when the packets are received on an aggregate interface of the backup VSD in an NSRP Active/Active cluster due to the TCP SYN check failing incorrectly.
- **262533**—[SSG 140] Alarm LED on the device was not displaying correctly when an NSRP failover event occurred.
- **262695**—NSRP failover may cause some VPNs to fail.
- **263019**—ARP entry to a non NSRP management zone causes track IP failure after failover in transparent mode.
- **267734**—The primary ISG does not read the sequence number correctly from the ASIC for AES after failover.

- **268708**—Traffic fails to pass after failover of a NSRP pair with devices configured in transparent mode.
- **268809**—When no-session-backup is enabled on a policy, traffic through the serial interface stops passing.
- **276418**—When VSD-less NSRP and session ageout acknowledgement is configured, the CPU utilization of both devices in the cluster can become high.
- **280217**—[NS-5000, ISG] When the device is in Active/Passive NSRP cluster, under a particular circumstance after a preempt primary device is reset, traffic via VPN is dropped by its VPN peer.
- **282261**—NSRP failover from the backup to the primary taking longer than expected.

IDP

- **225502**—[ISG with IDP] The IDP drops legitimate HTTP traffic for very large HTTP downloads.
- **239575**—When both tcp-syn-check is set and IDP is enabled in the policy, the ACK packet of a 3-way handshake is dropped when ISG is in transparent mode.
- **260215**—When profiling smaller networks, the profiler on an ISG-IDP is not detecting new events and is not updating old ones.
- **292564**—[ISG with IDP] The IDP Security Module restarts when updating a policy with attacks that was previously configured with no attacks.

Management

- **232391**—With IPv6, unable to ping management interface of ISG, even when in the same subnet.
- **236724**—Even with disabled HTTPS WebUI administration (via port 443) and DNS Proxy (port 53) on Untrust interface, no VIP could be properly created using interface-ip in the same Untrust interface.
- **253800**—In the case of aggregate and redundant interfaces, the ifAdminStatus and ifOperStatus are reported incorrectly.
- **254755**—Unable to upgrade device via Secure Copy (SCP) using PSCP (Putty SCP).
- **259602**—[SSG 320/350M] The **get chassis** command incorrectly displays the CPU temperature as I/O temperature.
- **259773**—[SSG 140] When doing an SNMP get to the device, an incorrect sysObjectId is returned.

- **260188**—The device is only able to send 400 to 500 logs per second to NSM.
- **260988, 271129, 281995**—In some cases, all management access may be lost except through the console.
- **261714**—The NSRP failover event log is not sent to the syslog server.
- **266159**—[SSG 140] SNMP MIB walk shows up as SSG-240, instead of SSG-140.
- **266873**—In the event log, when the number of telnet and ssh connections to a device are higher than its display limitation, the log entries of the telnet-cmd number and ssh-cmd number are incorrectly displayed.
- **267372**—The SNMP trap (OID) of the interface status is not correct.
- **269298**—An invalid command appeared in the CLI: "exec admin".
- **270999**—The hardware counter for out bytes always shows zero on the management interface.
- **283019**—Changes to the GRE tunnel interface MTU do not get saved to the configuration file.

NAT

- **252031**—Creating an IPv6-based MIP sometimes results in a "One IP in range [] is in use" error.
- **258279**—Under certain circumstances, when using duplicated DIP IDs among different virtual systems, the existing mapping entries may be removed from both virtual systems when the DIP pool is removed from one virtual system.
- **267994**—CPU utilization is high after Virtual IP (VIP) is configured.

Other

- **224782**—The transmit and receive counters on an HA interface between two NSRP peers shows a mismatch, due to an incorrect byte count.
- **226075**—[ISG 1000/2000, NetScreen-5000-8G2/8G2-G4] Device sending two ESP packets with the same sequence number.
- **235311**—Transmission of the multicast data stream might stop for a while when handling a PIM fragment packet.
- **239594**—The device may fail when AV is enabled and AIM traffic is passing through.
- **240625**—Memory utilization is high due to DI session leak when SYN protection is enabled.

- **241107**—When sending RST to tear down the connection, the reason is logged as Close - AGE OUT.
- **251259**—Some http clients generated extra CRLF after a POST request, which might cause an out of memory situation when using URL filtering.
- **252224**—The wireless client reports a different link speed than what the device reports.
- **252613**—When a second user attempts to authenticate via WebAuth while the first user is still active from the same IP address and the same authentication group, the device keeps sending authentication requests to the RADIUS server.
- **254140**—NFS mount fails due to rpcbind service erroneously being added to the RPC mapping table.
- **254935**—Serial PPP connection fails authentication when once configured as backup.
- **256010**—The device outputs a WebTrends log with an improper format.
- **256783**—Device failed due to mishandling of null pointer.
- **258051**—[ISG 2000] In some cases, fragments arriving at the firewall will be given an invalid hardware address, causing the device to drop them.
- **260087**—PPTP traffic not working properly when source nat policy is enabled.
- **260307**—Under certain conditions, the firewall seems to be corrupting UDP checksums.
- **260626**—[SSG 300] Device unable to pass packets greater than 1,468 bytes across an 802.1q tagged subinterface.
- **262448**—The **exec policy verify** command was not working when empty address groups are used in the policies.
- **262450**—The WebAuth login page contained a script error after entering a user name.
- **263585**—In certain situations, traffic for which NAT is performed and that uses the H.323 ALG caused the device to reset.
- **264263**—Device failed due to Null pointer access in sunrpc.
- **265230**—[SSG 140] The alarm LED on the device incorrectly displays as amber, instead of red, when an attack was detected.
- **265446**—SQL data session times out incorrectly; only half of the service timeout is used.
- **266244**—The IPv6 network advertisement solicitation flag was set incorrectly.

- **266875**—Interface MAC did not change correctly when the VSI interface was assigned to the mgt zone.
- **267370**—When generating a syslog message, the source port and destination port are incorrectly interpreted from the event log.
- **267891**—URL filtering did not have a null pointer, which caused the device to reset.
- **269121**—GRE keepalive is dropped when the recursion control bit is set.
- **269668**—Deleting multiple virtual systems at one time may prevent traffic from passing through other virtual systems.
- **269922**—With IPv6, an incorrect ICMP message is generated when the policy is configured with action reject.
- **270600**—[UAC] Device failed due to policy push from IC without role name.
- **273879**—Authentication entries in a pending or fail state, fails to be cleared.
- **274973**—When **get vr trust protocol pim rp proxy** is executed, an exception dump may occur.
- **279407**—Memory leak occurred when a second user from the same user group is authenticated.
- **280079**—DSCP TOS bit was not being set correctly on the device.
- **280532**—Websense is not working and displays the following error: "Unknown message type: 8e".
- **285333**—Traffic may not pass if there is a duplex mismatch between the device interface and the switch connected to the device.
- **292720**—Recursive spinlock can occur when UAC is enabled, causing the firewall device to fail.

Performance

- **234153**—High flow CPU utilization caused by packet looping between CPU and ASIC.
- **259448**—Large packets (>16Kbytes) might be dropped if traffic shaping is enabled.
- **266111**—Slow performance with Web traffic when URL filtering and the SYN Proxy is enabled.
- **268006**—When traffic shaping is enabled, VPN traffic gets dropped.
- **284615**—[SSG 500] Slow traffic throughput occurs when using copper gigabit ethernet interfaces.

Routing

- **225874**—Creating a default route from one VR to the other VR caused the firewall to reset.
- **259054**—The BGP neighbor goes to idle after the BGP connection is reset.
- **260197**—Old BGP routes, no longer advertised by the BGP peer, are not cleared from the routing table.
- **260646**—The device would not become the PIM designated router (DR) after increasing the DR-priority.
- **262604**—The first multicast packets in the flow get dropped.
- **269341**—IGMP Join occurs 10 seconds after a unicast route has changed.
- **274788**—Multicast route through GRE tunnel fails after the GRE routers do a failover.
- **276971**—Tunnel interfaces were being counted as an outgoing interface, which exceeds the maximum number of interfaces allowed for multicast traffic.
- **282293**—Routes are stuck in the RIP database in multiple custom VR configurations.

VOIP

- **226994**—If both the IDP module and the SCCP ALG are active, IP phones were unable to register using SCCP.
- **229190**—SIP "content-length" parsing was not being handled correctly, which may cause the device to fail.
- **256706**—The device was not doing routing and policy lookup for IP addresses with unknown contact bindings from the SIP server.
- **264625**—[ISG 1000/2000] SCCP ALG logging messages in the event log, after the ALG was disabled.
- **274300**—The "Can't allocate memory for SCCP call context" message appears in event logs due to the timing between session age-out and call completion.
- **278773**—H.323 ALG was unable to decode Q.931 using Avaya phones, due to not enough OLC support.

VPN

- **254631**—VPN fails after concurrent rekeys.
- **255297**—[NetScreen-5200] The device fails to handle out of order VPN fragments.
- **257708**—When subjected to heavy GRE/IPSec traffic, the device may reset.
- **264713**—Tunnel ID and hardware SA in an existing session do not update properly after VPN change, which causes traffic to stop.
- **266098**—An IKE gateway could not be created when the device was in L2 mode.
- **275108**—The NSP tunnel (internal structure used in IPSec environments) was erroneously deleted but it was still referenced by another module, and caused the device to reset.
- **284756**—In certain situations, the **auto-connect acvpn-dynamic** command could not be completed.

WebUI

- **222872**—Access to the WebUI is very slow when opening the main home page.
- **265334**—From the WebUI, if a RIP summary route is set to a metric of 1, it does not get written to the config.
- **266100**—The "More than one physical interface in zone V1-Trust" WebUI error appears when binding multiple interfaces to a Layer 2 zone.
- **266871**—Custom RPC service is deleted from the policy when that policy is edited.
- **267496**—The WebUI reports that the gbw value is out of range when editing on a subinterface.
- **268659**—Adding redundant interface or redundant subinterface through the WebUI succeeds, but the WebUI incorrectly produces an error.
- **270630**—Cannot disable SSH2 management from the WebUI.
- **271307**—A bgroup cannot be created from the WebUI, even though it can be created from the CLI.
- **272946**—Unable to create an IKE gateway on a device in transparent mode from the WebUI.
- **276288**—When configuring an NSRP cluster ID with a value over 63 using the WebUI, an incorrect error message is displayed.

Addressed Issues from ScreenOS 6.0.0r5

The following operational issues were resolved in this release.

Administration

- **233016**—Dropped traffic from the Self MGT zone was not being logged for IPv6 packets.
- **234164**—[SSG 500] The **clear counter all** command did not clear the 64-bit hardware counters.
- **237639**—Admin authentication to the device WebUI via Radius fails if the username is 31 characters.
- **241401**—Device failed after deleting a VSYS.

Antivirus

- **237473**—Large iso files cannot be downloaded from certain Web sites when the AV keep-alive option is set.
- **237846**—POP3 connection to a POP3 server is reset after enabling AV.

CLI

- **223190**—The **set monitor cpu 100** CLI command does not show up in the config file.
- **229935**—The **set pak-poll** command appears and disappears frequently in the configuration file.
- **238949**—URL filtering gets disabled after a restart if the URL filtering profile contains a space.

DHCP

- **236408**—Device does not send DHCPREQUEST message via broadcast on T2 time when acting as DHCP client.
- **257662**—User cannot set a negative integer value for DHCP custom option 2.

DNS

- **240535**—PPPoA learned DNS values overwrite the local DNS settings of the firewall, regardless of preference setting.

GPRS

- **238369**—A failure could occur in the GTP function when referencing deleted GTP tunnels, which in some circumstances were not deleted by the system.
- **241576**—After an ISRAU, only one GTP tunnel is deleted while the other stays active.

HA & NSRP

- **220773**—After merging configurations via TFTP to the primary device, some of the configuration fails to synchronize to the backup device, resulting in partial configuration loss.
- **227549**—The backup device in an NSRP cluster failed after forcing failover and then doing failback, due to accessing a null pointer.
- **230940**—With NSRP session synchronization, it was possible for the backup device to see a single host with multiple DIP addresses from a fixed-port DIP pool.
- **236524**—The NSRP backup device in transparent mode incorrectly forwards SNMP requests sent to its manage-ip, and treats traffic as through-traffic instead of self-traffic, which causes the corresponding switch MAC address to flap.
- **238578**—Non-VSD sessions in an Active/Active NSRP configuration incorrectly synchronize between cluster members if the session's egress subinterface differs between cluster members.
- **251797**—In certain conditions, when a policy is deleted from the primary device, it does not sync to the backup device.
- **253075**—FTP traffic stopped when an NSRP failover occurred.
- **258684**—The tcp/udp/icmp sessions were not cleared on the backup device in transparent mode. Also, the **set nsrp rto-mirror session ageout-ack** command was not functioning correctly, resulting in sessions on the backup not being cleared.
- **259736**—When an AES algorithm or AH protocol is used, the backup firewall fails to read the correct SA sequence number from the primary firewall, causing a VPN issue after a device failover.
- **260760**—[SSG 5] NSRP failover not working properly when both NSRP interfaces and a secondary path are enabled.

IDP

- **229742**—[ISG 1000/2000] In transparent mode, integrated URL filtering does not work when IDP inspection with Security Module is also enabled.
- **232075**—[ISG 1000/2000] Time binding attacks are not reporting logs to the NSM server.
- **236437**—[ISG 1000/2000] In certain situations, the traffic passing through an inline mode IDP rule may experience excessive delay when other rules are configured for TAP mode IDP.
- **237769**—[ISG 1000/2000] There is high CPU utilization on a single SM (Security Module) due to uneven session distribution.
- **252958**—[ISG 1000/2000] Login attempts with FTP brute force signature were erroneously being logged as accepted.

Management

- **224382**—Task CPU spikes when the authentication result from the RADIUS server does not arrive on time.
- **232175**—The device failed when updating the configuration via TFTP.
- **239362**—The BGP Established Time was not shown correctly using SNMP walk.
- **252700**—Unsupported "Far End" OIDs were modified so that they return a "no such object" response to an SNMP query.
- **252781**—64-bit hardware counters for aggregate interface exceed the 32-bit limit, causing inaccurate results.
- **253762**—The NSM agent sends an incorrect MS-RPC UUID service value back to NSM, causing a configuration update issue.
- **258148**—SNMP reports incorrect ifspeed on serial interface.

NAT

- **250756**—In certain cases, NAT translation for ICMP/ICMPv6 causes the device to restart.
- **255034**—Under certain conditions, MIPs may be deleted, even though the same MIPs are still being referenced in a policy.
- **255984**—Policy-based NAT is unable to perform NAT to pass through ESP packets.
- **261134**—With **set arp nat dst** enabled, the device responds to an ARP request, even though the policy is disabled.

Other

- **214857**—With a CF card inserted, under certain conditions, the "Flash" LED does not illuminate after a reboot.
- **225211**—The ISDN Basic Rate Interface (BRI) does not work correctly with certain ISDN vendors.
- **225870**—The device can restart in the presence of two PPP active lines (for example, DSL) when one of the lines is reset.
- **227315**—After adding 10/100/1000TX interfaces to an aggregate interface, the counter of the aggregate interface is wrong.
- **227438**—CTS traffic incorrectly detected as "HTTP:Overflow:Content-Overflow" and dropped.
- **228235**—Spam emails are not tagged properly when source uses DomainKey Signature.
- **229985**—In unframe mode, an SSG 140 sent an idle flag that conflicted with an M7i router.
- **231670**—In certain environments, if only URL filtering is enabled in the policy, the HTTP response might fail to be parsed.
- **234140**—Debug causes device failure because of malformed TCP packets.
- **234233**—Xauth server configuration is lost after restart if the auth-server name contains a space.
- **234715**—The device may fail under certain conditions when receiving MGCP traffic.
- **234773**—When a cable is not connected to an interface with track-ip configured, the device may restart periodically.
- **236565**—L2TP configured in a VSYS would not work after a restart.
- **236694**—In rare cases, the device may restart due to invalid interface reference.
- **241343**—When a user in the Radius system belongs to multiple groups, and the user is authenticated via the firewall to the Radius server, the firewall may restart.
- **251463**—Device failed when a packet with an invalid ALG port number address was being forwarded.
- **252624**—NSRP DIP debugging messages are being printed to the console even with no debugs enabled.
- **253020**—On occasion, a device failure occurs when the function to match sessions from IPv6 embedded packets tries to access an incorrect memory location.

- **253965**—Frame Relay clocking mode did not initialize properly.
- **256071**—TCP sessions established through a tunnel interface with GRE are not removed from the session table, even after application termination.
- **256589**—When a large number of VPN policy is configured, the device may fail to create VPN policy when the tunnel id is not specified.
- **258336**—The device restarts on its own when the Deep Inspection Signature Pack is updated.
- **262666**—When NTP is enabled, and **set ntp server src-interface** is used, NTP communication cannot be checked in policy when the traffic is sent out to an interface other than the one specified in the command.

Performance

- **233167**—[ISG, NetScreen-5000] High CPU utilization in flow occurs when L2TP traffic passes through the device.
- **254924**—In some cases, when a packet loops between two devices, the TTL is not decreased accordingly, which causes high CPU utilization.

Routing

- **225134**—When gateway tracking routes are configured, the device may restart while processing traffic that uses the gateway tracked route.
- **227948**—When OSPF is configured with Reduce flooding, a rare condition of network changes can cause an incorrect value of "LSAs with no DC-option" counter, resulting in continuous purging of OSPF LSAs.
- **228200**—An alternate route cannot be added to the routing table and be active after a tunnel failure. This issue will occur when using the **set interface tunnel_name protocol rip demand-circuit** command.
- **235160**—IPv6 routing suddenly fails due to an exception on one of the PPU's.
- **240158**—The device may fail when one IGMP router interface proxies more than one host interface.

Security

- **228860**—Device not passing traffic when Infranet Controller is unreachable or unavailable.

VoIP/H323

- **227486**—In transparent mode, h.323 communication failed due to inability to execute the MAC cache operation.
- **255168**—With the ALG enabled, the pre-marked DSCP values for H.323 traffic are not retained when passing through the device.

VPN

- **224953**—In certain situations, the device is unable to create a route-based VPN.

WebUI

- **234071**—Under some circumstances, the ADSL PPPoE interface service option cannot be changed via the WebUI.
- **235599**—It is possible to erroneously configure a VIP that is the same as Untrust for http (port 80).
- **239316**—When editing an aggregate interface (next to Traffic Bandwidth), "Memmmbers" is used instead of "Members."
- **239748**—[NetScreen-5200-MTG2] Counting configured on a policy incorrectly shows a drastic drop in the bytes/sec counter in the WebUI.
- **241069**—Using the WebUI, the software version shows an _ssg suffix, such as 6.0.0r2_ssg.
- **250313**—When using the WebUI for MIP grouping in a policy, the MIP object can be deleted.
- **256041**—In a particular circumstance, the device may fail when an admin edits a VPN configuration using the WebUI.
- **259582**—When adding Antispam to an existing Antivirus Profile via the WebUI, FTP session disconnects occur and result in abnormal behavior of FTP commands (**ls**, **dir**).
- **264300**—Config Merge from the WebUI fails.

Addressed Issues from ScreenOS 6.0.0r4

The following operational issues were resolved in this release.

Note: Due to an update in the ScreenOS problem tracking system, some issues listed here have two bug numbers. The six-digit numeric code shown first is for the new system; the "os" and "cs" numbers included in the listing for some issues are provided as a reference to older Known Issues. Eventually the older reference numbers will be phased out.

Administration

- **222603**—When a root system administrator is authenticated via RADIUS, it's not possible to set the admin password for a vsys.
- **226959**—[SSG 520M] The alarm LED always shows red when NSRP is configured on the device. There is no effect on the device's performance.

Antivirus

- **227667**—Tagged VLAN traffic may be dropped when AV is enabled.

CLI

- **235940**—Unsetting a custom syn-flood destination threshold did not go back to the default value.
- **239997**—Deleting an access list entry using the CLI does not check if there is an address and netmask match.

GRPS

- **229295**—When GTP inspection was used, GTP UpdPdpRequest packets failed the sanity check and were dropped if the TEID was zero.

HA and NSRP

- **224084**—When an administrator is authenticated via RADIUS in a clustered environment, some commands may not be synchronized via NSRP.
- **227050**—In an NSRP failover, the state of the XFP gigabit interface is DOWN, but the software shows it as UP.
- **227366**—FTP traffic is lost momentarily for approximately three seconds after an NSRP failover occurs.
- **231510**—When enabling an NSRP secondary path using the WebUI, it does not get saved to flash.
- **234080**—The NSRP configuration was out of sync because the command lines in the configuration were in a different order.
- **235560**—[NetScreen-5000-MG2-8G2/2XGE] Once the syn-flood threshold is reached, the syn-cookie is not turned off correctly.
- **237697**—An NSRP cluster is out of sync due to the udp-flood dest-ip setting.

IDP

- **224786**—The **scio subs status** command does not display CPU utilization.

Management

- **224163**—The SNMP packet 64-bit counter values are not reporting correctly.
- **225013**—The types filed in the traffic log, byte_recv and byte_sent, should be displayed as unsigned values in the log; however, when a value larger than 2147483647 occurred, it was printed as a negative value.

- **226808**—Under a high-traffic volume condition, the traffic log is not sent to NSM.
- **234363**—[ISG 1000/2000, NetScreen-5000] Large policy installs via NSM to ASIC platforms may cause OSPF adjacencies to drop.
- **234662**—A device failed when trying to update a policy configuration using NSM.
- **234722**—In NSM, the Active Sessions statistics showed IP addresses as being reversed.
- **235853**—Some NSM configurations may cause the device to fail, due to task mismatch.
- **237505**—The ASIC sector memory space has been increased to allow more policies to be configured.
- **238162**—When using src-interface for some services, the route lookup is done in the default virtual router (VR) instead of the src-interface VR.
- **238777**—When deleting 2,000 policies from an ISG 2000 using NSM, the update fails after about 130 policies are removed.

Other

- **207158**—WebTrends messages are not sent out properly through a VPN tunnel when the device is running under an NSRP Active/Active configuration.
- **216025**—A memory leak occurred on an SSG 500 device due to the PKI online CRL.
- **223729**—Because PPP always referenced the L2TP tunnel auth setting for query config, **set l2tp <name_string> auth server <server_name> query-config** was considered to be a valid command; however, the **set l2tp default auth server <server_name> query-config** command fails to work.
- **225017**—[SSG 5/20] The device may stop passing traffic due to a link-layer buffer problem.
- **227229**—[ISG 1000/2000, NetScreen-5000] The devices maintaining hardware sessions may drop packets for UDP based applications if the frequency of the traffic and the timeout are configured to be the same.
- **227364**—Traffic log information is changed when adding or removing more specific policies.
- **227670**—Under rare circumstances, the FTP connection fails when an FTP retransmission packet is received.

- **228727**—The connection between the device and the SurfControl server failed several times a day when a high rate of activity was present, causing content filtering to be disrupted.
- **231303**—Service timeout may become incorrect when predefined service is overloaded by custom service.
- **232036**—64-bit out bytes and out ucast counters are incorrect for the serial interface.
- **234463**—With certain protocols, such as Telnet and FTP, the first pass-through connection can stop responding when using the policy pass-through auth and external auth server.
- **234493**—The device fails to strip the Domain Name when authenticating 802.1x against the RADIUS server.
- **234503**—When using 802.1x authentication, the NAS-IP-ADDRESS field becomes 0.0.0.0 when the RADIUS server is on the remote side of a route-based VPN using an unnumbered tunnel interface IP.
- **235905**—When using MLPPP or T3, the serial interface encounters timing slips.
- **240098**—The traffic to a VIP address that is the same as the interface IP gets dropped
- **251580**—The device may fail due to an address mismatch between the ASIC and CPU.
- **260884**—[ISG 1000/2000] In versions 6.0.0r2 and 6.0.0r3, the devices erroneously reported double the maximum number of sessions that they were able to handle. Starting with version 6.0.0r4, the code has been fixed to reflect the correct session maximums.

Routing

- **214163**—An ASIC is overburdened with processing RIP packets when a large number of RIP tunnels are being built up during the failover.
- **225869**—[ISG 2000] A failure occurred because of an array error in a route table lookup.
- **226284**—Certain BGP prefix routes were lost when advertising.
- **229973**—Under some conditions, the device fails due to an inconsistency between the routing table and the IP classification table, resulting in an invalid route.
- **231865**—TCP traffic cannot pass when there are no ARP entries in the ARP table. The TCP traffic will succeed when ARP entries exist.
- **235835**—Static routes redistributed into RIP, update with the wrong next hop.

- **239971**—[ISG 1000, ISG 2000, NetScreen-5000] IPv6 traffic does not pass on ASIC platforms when in transparent mode.
- **240429**—In some cases, multiple multicast routes for the same group are added to the routing table, causing the multicast-route limit to be reached, and no more multicast routes can be added.

Security

- **233964**—A critical parsing vulnerability was reported in OpenSSL ASN.1.

VoIP/H323

- **222660**—H.323 VoIP calls may fail due to the H.245 gate failing to open.
- **223896**—A SIP auth request is dropped when MIP is configured on a SIP Proxy.
- **230195**—An unattended device failed, due to SIP ALG.
- **231134**—The system failed in the SIP ALG functions.

VPN

- **218452**—The certificate fails to renew the CRL if the CA server's publication interval is less than 12 hours.
- **220344**—IKE phase 1 continued to use the old IP address after dynamic DNS for a NAT-T peer had changed the IP address.
- **221350**—[NetScreen-5000-MGT2] UDP fragmented packets are dropped in a site-to-site VPN tunnel.
- **222173**—The VPN Up/Down event log does not show the first time, but later it works well.
- **222721**—Under certain circumstances, such as when editing VPN policies, the proxy-id of dial-up VPNs could be incorrectly reset to a nonproper value. This caused the IKE key renewal to fail; then VPN clients, such as NetScreen-Remote, prompted indefinitely for new authentication.
- **222964**—The VPN failover and then the failback do not work when using the VPN Monitor src-interface and destination-ip with Dual Untrust mode.
- **224421**—The **set ike p1-max-dialgrp-session** command does not work properly because the concurrent p1 dialgrp sessions number is counted incorrectly.
- **225131**—The device may restart when running L2TP debug.
- **226681**—A memory allocation error occurred when trying to establish a dial-up VPN using certificates.

- **230340**—A VPN with a VLAN tag configured in a vsys, after a VPN rekey, caused problems with VPN traffic from a remote peer that used an old key; the old key failed to match the correct hardware session.

WebUI

- **219552**—After logging into a device via SSL, a popup message occurred regarding browser security.
- **220274**—An incorrect NTP server IP address will appear in the configuration if NTP is set up in the WebUI with only one server.
- **227729**—System may fail when doing a save self log using the WebUI.
- **227963**—Black/White list entries cannot be displayed/edited using the WebUI.
- **232471**—The DSCP settings on a policy are lost when the policy is modified.

Addressed Issues from ScreenOS 6.0.0r3

The following operational issues were resolved in this release:

Antivirus

- **254153**—FTP data fails when AV is enabled on the policy.

HA and NSRP

- **221838**—The backup device in the NSRP active-passive pair resets unexpectedly.

Management

- **227488**—Issuing the **get tech** command via telnet or SSH causes task CPU to spin in a loop, creating high task CPU.
- **231728**—For SSG 140, the DNS information from PPPoE does not update to the DNS host setting of the firewall.
- **232654**—When upgrading from a previous version to ScreenOS version 6.0, existing policies can be imported incorrectly
- **233428**—In Transparent mode, the management feature on a v1-Untrust zone is not added to the configuration, so it becomes disabled after a device reset.
- **234379**—In Transparent mode, cross VSYS management traffic is allowed, even though there is no policy to allow this traffic.

Other

- **237811**—Traffic fails to pass when using the NAT interface, due to DIP allocation failure.

Routing

- **236497**—In some cases, the device was not clearing out redistributed routes from the RIP database, even though the sending routing protocol has been disabled.

WebUI

- **227928**—When creating a custom zone in Untrust-VR, the zone is created in the Trust-VR instead.
- **229923**—The device may inadvertently reset if you direct a browser to the management IP address via WebUI.

Addressed Issues from ScreenOS 6.0.0r2

The following operational issues were resolved in this release.

Note: Due to an update in the ScreenOS problem tracking system, some issues listed here have two bug numbers. The six-digit numeric code shown first is for the new system; the “os” and “cs” numbers included in the listing for some issues are provided as a reference to older Known Issues. Eventually the older reference numbers will be phased out.

Antivirus

- **218326 [os66700]**—Yahoo! Messenger IM file transfer from the Internet does not get scanned when **set av http skipmime** is enabled.
- **224994 [os69848]**—When the device is under heavy HTTP traffic and memory is running low, an incorrect debug message is displayed: "Fail to allocate new data area for buf."
- **225910 [os70197]**—When HTTP AV is enabled and Yahoo! Messenger (YMSG) IM AV is disabled, file transfers over YMSG (that use the HTTP protocol) may occasionally cause the file transfer to fail on reaching the maximum configured limits. For example, a file transfer may fail if the file is larger than the configured **max-content-size**.
- **225920 [os70207]**—Under high stress conditions with AV, it is possible to see FTP traffic blocked.
- **227591 [os70991]**—When enabling AV and updating the AV database (either manually or automatically), CPU utilization may reach 90% after a short time.

HA and NSRP

- **224248 [os69429]**—Unset interface <name> ip manageable is not propagated from master to slave.

IDP

- **224257 [os69438]**—Under heavy traffic conditions, if the IDP Profiler is enabled, the CLI may respond slowly.
- **224759 [os69720]**—If you see this event log, “dma_transmit failed to 1,” then you’ve reached the maximum capacity of your device.

Other

- **221408 [cs12430]**—Some MGCP protocol extension traffic was being dropped by the MGCP ALG.
- **224307 [os69468]**—There is no option to clear the newly introduced bggroup interface counters on the SSG140.
- **224500 [os69570]**—On the SSG 20 devices, operating mode configured for ADSL2 or ADSL2+ is always incorrectly seen as **auto** in the WebUI.
- **226119 [os70287]**—Global DIP pool limit is 1K on SSG devices.
- **229379**—After upgrading from ScreenOS 5.4 to 6.0.0r1, SQL traffic may fail to pass through the device.

Routing

- **223879 [os69272]**—ISG 1000 with IDP may fail when passing SunRPC traffic through a security module.

WebUI

- **222724, 121948 [cs12755]**—In an NSRP environment, you cannot use the WebUI to assign priority when you create a second redundant interface.
- **225485 [os70000]**—If you delete a vsys using the CLI, the vsys is still displayed in the WebUI. Selecting this incorrectly displayed vsys on WebUI will cause the device to fail.
- **227317 [cs13945]**—On SSG20-wireless devices, it is not possible to use the WebUI to bind a wireless interface to an SSID. Attempting to do so will result in a Web error page.

Known Issues

This section describes known issues with the current release and includes the following sections:

- **Known Issues in ScreenOS 6.0.0r8**—describes deviations from intended product behavior as identified by Juniper Networks Test Technologies through their verification procedures. Again, whenever possible, information is provided to assist the customer in avoiding or otherwise working around the issue.
- **Known Issues from ScreenOS 6.0.0r6**—describes deviations from intended product behavior discovered in 6.0.0r7 that may still exist in 6.0.0r8 as identified by Juniper Networks Test Technologies through their verification procedures. Again, whenever possible, information is provided to assist the customer in avoiding or otherwise working around the issue.
- **Known Issues from ScreenOS 6.0.0r6**—describes deviations from intended product behavior discovered in 6.0.0r6 that may still exist in 6.0.0r7 as identified by Juniper Networks Test Technologies through their verification procedures. Again, whenever possible, information is provided to assist the customer in avoiding or otherwise working around the issue.
- **Known Issues from ScreenOS 6.0.0r5**—describes deviations from intended product behavior discovered in 6.0.0r5 that may still exist in 6.0.0r6 as identified by Juniper Networks Test Technologies through their verification procedures. Again, whenever possible, information is provided to assist the customer in avoiding or otherwise working around the issue.
- **Known Issues from ScreenOS 6.0.0r4**—describes deviations from intended product behavior discovered in 6.0.0r4 that may still exist in 6.0.0r5 as identified by Juniper Networks Test Technologies through their verification procedures. Again, whenever possible, information is provided to assist the customer in avoiding or otherwise working around the issue.
- **Known Issues from ScreenOS 6.0.0r3**—describes deviations from intended product behavior discovered in 6.0.0r3 that may still exist in 6.0.0r4 as identified by Juniper Networks Test Technologies through their verification procedures. Again, whenever possible, information is provided to assist the customer in avoiding or otherwise working around the issue.
- **Known Issues from ScreenOS 6.0.0r2**—describes deviations from intended product behavior discovered in 6.0.0r2 that may still exist in 6.0.0r3 as identified by Juniper Networks Test Technologies through their verification procedures. Again, whenever possible, information is provided to assist the customer in avoiding or otherwise working around the issue.
- **Known Issues from ScreenOS 6.0.0r1**—describes deviations from intended product behavior discovered in 6.0.0r1 that may still exist in 6.0.0r2 as identified by Juniper Networks Test Technologies through their verification procedures. Again, whenever possible, information is provided to assist the customer in avoiding or otherwise working around the issue.

Known Issues in ScreenOS 6.0.0r8

The following are known deficiencies in features at the time of this release. Whenever possible, a workaround is suggested following the problem description, preceded by **W/A**.

Administration

- **255412**—Unable to upgrade bootloader remotely.
- **310993**—Device fails on creating a zone name length of 30 or 31 bytes.
- **313447**—Debug flow buffer is populated with "NHTB entry search not found: vpn none tif..." messages.
- **314252**—[SSG] Onboard interfaces on a SSG firewall might randomly show half-duplex, even after manually configured as 100 MB/Full.
- **387163**—Admin login fail when crossing vsys.
- **388689**—TACACS authentication does not send auth-server connect_origin field.
- **390553**—OSPF MD5 authentication password shows up in event logs in clear text.
- **392254**—The WebUI idle timeout cannot be changed when using external Auth server with Auth admin users.
- **395477**—Device does not authenticate to backup external authentication server.
- **398432**—For the type TACACS, "auth-server scr-interface" does not work and takes the IP address of the outgoing interface instead of the configured scr-interface.

Antivirus

- **299978**—Antivirus scanning of MSN Instant Messaging might cause high task CPU.

CLI

- **392417**—The command "set tag <number>" under vsys gets configured incorrectly.

DNS

- **391177**—Task CPU might go high due to DNS when an address book entry is modified from one domain name to another domain name.

HA and NSRP

- **251324**—Primary and backup interface keeps flapping after track-ip has failed until the firewall is rebooted.
- **295846**—The device in an NSRP cluster resets when the device is trying to update and resolve the DNS entry.
- **307921**—[ISG] Under heavy load, both members of the NSRP HA cluster might become Master.
- **312711**—Device resets due to malformed IKE P1 NSRP RTO object.
- **389495**—In transparent mode, the management traffic to backup firewall, which passes through the master firewall might cause packet loop.
- **401403**—A change in the NSRP VSD group init hold time is not saved to the flash. Hence, the configuration is not retained after reboot.

Management

- **266093**—Unable to manage the custom URL category within the custom VSYS.
- **309587**—When the SSH is enabled in a large number of VSYS in a short time, the Task CPU becomes high for a long time and management of the device might be lost.
- **313417**—When the command "exec policy verify" is executed on any SSG platforms, the policy verification fails.
- **387338**—When the SSH from an HP-UX client to the firewall fails, the task CPU becomes high.
- **391304**—The duration of time reported by policy traffic logs is shorter than the actual time duration.
- **391755**—Device loses connectivity to NSM every 8 minutes.
- **394878**—Hardware counters are not collected correctly.

NAT

- **311682**—Packet drops due to DIP allocation failure when the policy is modified from fix-port to non fix-port.

Other

- **286361**—External authentication request goes to the secondary server before trying the primary server.
- **303202**—Device might reset due to long loop in one of the RTSP ALG's internal buffer.
- **304208**—The device might reset when the illegal memory is accessed.

- **306168**—After the Web Authentication with a "&" in the URL, the "&" character is removed by the firewall.
- **308408**—The ICMP flood protection option in the Screen feature allows one packet more than the configured threshold.
- **309001**—[SSG-500] Interface link might go down intermittently causing some packet drops.
- **309168**—Device displays the erroneous messages regarding the connectivity status of the Juniper 1GE LX Optics SFP transceiver.
- **312442**—Under certain conditions, the packet might gets dropped for RSG traffic, as the child session is aged out when its parent is closed.
- **387143**—The alarm LED is cleared automatically without issuing the "clear led alarm" command.
- **387902**—When the UAC changes its MTU, the SSL task accesses a closed null socket pointer and the device resets.
- **391558**— Under certain conditions, for the same packet, the interface flow counters might increment twice and the hardware counter might increment once.
- **392411**—The BRI interface configured as backup does not come up when primary interface is down.
- **392767**—The device might reset when SYN attack is sent using either sub interface in route mode or VLAN trunk configured in transparent mode.
- **395279**— Execution of the command "exec policy verify" holds on to the CPU for long time. This causes device to reboot.
- **395491**— Web task goes high when receiving the wrong rcv_window condition. This causes high CPU on the device.
- **396878**—The "auth-server src-interface" traffic is originated as "self" instead of the specified interface.
- **397423**—Traffic fails when there is a duplex mismatch between firewall and some switches.

Performance

- **297405**—Inter-VSYS traffic gets dropped unless it passes through an ALG or ICMP.
- **386698**—Syslog causes more miscellaneous error and discard packets that causes packet drops.

Routing

- **256473**—Traceroute across an intrazone route based VPN fails.

- **389669**—Firewall fails to announce BGP network prefix if the same is configured as BGP aggregate route.
- **394777**—Device incorrectly allows the configuration of PBR next-hop of 0.0.0.0 with no interface specified.
- **395594**—PBR entry ID greater than 128 does not take effect.
- **398075**—When connected networks are redistributed into RIPng, the advertised address contains the host part instead of the subnet part.
- **400333**—Device reboots due to an invalid pointer when clearing mroute object.

VoIP

- **310081**—Device changes remote IP address within SCCP payload, causes a silent listener of an agent's call to fail.
- **393342**—SIP ALG complaining about "policy not found" might result high CPU.
- **394454**—Device might reset due to SIP ALG complaining about "policy not found".
- **405078**—Device resets due to SIP ALG doing an extra NAT translation.

VPN

- **305283**—[NetScreen-5000, ISG 1000/2000] ESP fragment packet is dropped by ASIC.
- **387544**— When peer_entry for ID payload is checked, then the nat_traversal VPN fails to establish the VPN. This is due to usage of wrong logic.
- **389414**—Under a certain condition, decryption for incoming VPN packets fails. This is due to incomplete incoming key installation when the commit bit is enabled.
- **395216**—Fragmented packets of cross-chip ASIC VPN traffic are dropped.

WebUI

- **300290**—Using the WebUI, at a time, upto 100 routes in the routing table can be viewed.
- **311759**—Using the WebUI, unable to configure traffic shaping parameters, PBW, and GBW.

Known Issues from ScreenOS 6.0.0r7

The following are known deficiencies in features at the time of this release. Whenever possible, a workaround is suggested following the problem description, preceded by **W/A**.

Other

- **309122**—ASIC ARP was installed incorrectly with wrong VLAN ID.

Known Issues from ScreenOS 6.0.0r6

The following are known deficiencies in features at the time of this release. Whenever possible, a workaround is suggested following the problem description, preceded by **W/A**.

CLI

- **234400**—The **debug ike detail** command was not following the filters defined in sa-filter.

Known Issues in ScreenOS 6.0.0r5

The following are known deficiencies in features at the time of this release. Whenever possible, a workaround is suggested following the problem description, preceded by **W/A**.

GPRS

- **259128**—With GTP inspection enabled, CreatePdpRequest packets could be dropped because the firewall ran out of available GTP paths.

Other

- **270342**—In vsys environment, ping traffic from other vsys to local interface failed.

Performance

- **267324**—[ISG, NetScreen-5000] Packets are being sent out of order when using aggregate interfaces on ASIC platforms.

Known Issues from ScreenOS 6.0.0r4

The following are known deficiencies in features at the time of this release. Whenever possible, a workaround is suggested following the problem description, preceded by **W/A**.

Management

- **217312 [cs11602]**—Updating devices from NSM using supplemental CLIs may cause cluster members to show incorrect status.

W/A: Run a **check config sync status** directive after the device is updated.

Other

- **231278**—The device failed when the SNMP zone ID and address object were mismatched.

Known Issues from ScreenOS 6.0.0r3

The following are known deficiencies in features at the time of this release. Whenever possible, a workaround is suggested following the problem description, preceded by **W/A**.

HA and NSRP

- **235941**—The NSRP configurations are out of sync, due to the different ordering of AV parameters between master and backup devices.

Known Issues from ScreenOS 6.0.0r2

The following are known deficiencies in features at the time of this release. Whenever possible, a workaround is suggested following the problem description, preceded by **W/A**.

Note: Due to an update in the ScreenOS problem tracking system, some issues listed here have two bug numbers. The six-digit numeric code shown first is for the new system; the “os” and “cs” numbers included in the listing for some issues are provided as a reference to older Known Issues. Eventually the older reference numbers will be phased out.

Antivirus

- **226198 [os70325]**—Under some conditions, AV supplemental CLIs cannot be pushed to the device because NSM erroneously reports that the AV license is not installed.
- **233302**—Under unusual circumstances, when AV is enabled and there is heavy traffic through the device, an SSG 20 may fail and restart without warning or any other indication that there is a problem.

HA and NSRP

- **226337 [cs13767]**—In an NSRP environment, if a policy has passed infranet auth, when the session permitted by the policy is synced to the backup device, the timeout of sessions on the backup is set to 10 seconds and will quickly age out, terminating the connection.
- **227073 [os70785]**—Under certain circumstances, an NSRP cold sync may require half an hour to complete when processed under heavy traffic conditions.
- **227728 [cs14043]**—ScreenOS does not currently support redundant or aggregate interfaces in an active-active HA pair of ISG 2000 systems. Packets received on the backup device cannot pass through the cluster in an active-active ISG 2000 pair.

W/A: Avoid using the redundant interface to forward traffic.

- **228679**—The command **set syslog src-interface XXX** is synced to the backup device in an NSRP cluster even when the src-interface is a local interface.
- **234401**—Under certain long-term heavy traffic circumstances, if VPN traffic is running through an ISG 2000-IDP in an active-passive NSRP cluster, the active device may reset.

IDP

- **226383 [os70393]**—When major and minor attacks are configured in the IDP rulebase, FTP attacks are not detected within a GTP tunnel.

W/A: 1. Configure a rule in the IDP rulebase with GTP service selected and no attacks and action. Configure another rule with attacks selected (major and minor) and action. 2. Now, when FTP root attacks are triggered, they will be detected in either direction.

- **228623**—With FTP attacks configured in the IDP rulebase, the GTP tunnel goes into the Ignored state, meaning that FTP attacks are not detected within the GTP tunnel.

W/A: 1. Configure a rule in the IDP rulebase with GTP service selected and no attacks and action. Configure another rule with attacks selected (FTP attacks category) and action. 2. Now, when FTP root attacks are triggered, they will be detected in either direction.

- **229680**—When running an ISG 1000 appliance in Transparent mode with IDP in Tap mode, packet sizes larger than 1500 bytes cannot be fragmented into the proper size. Some applications may fail under these circumstances.
- **229975**—An ISG 2000-IDP may intermittently stop advertising prefixes to eBGP peers after BGP peer refreshes from other devices.

W/A: Run the **unset enable** and **set enable** commands inside the BGP protocol configuration.

- **232420**—[ISG series] A device running ScreenOS 6.0.0 with IDP causes packets to be dropped if a mirror port is configured. Note that this is not a recommended configuration.
- **232805**—In Transparent mode on an ISG 1000 with IDP enabled, if both Web filtering and IDP are enable in one policy, all Web browsing that uses the policy will hang.

Management

- **226201 [os70328]**—It is possible that during a configuration save, a “Read of flash block 193 failed before write” message will appear on the console. If this happens, try to save the configuration again.
- **234025**—On the SSG 140 platform, DNS settings cannot be accepted through a PPPoE connection.

Other

- **226044 [os70254]**—Under some circumstances, the warning message “st_demux_bad_sess_id_from_SM_proc is not support in this build” may display on the console. This message is for debug purposes and can be safely ignored.
- **226115 [os70283]**—Sometimes after a blacklist is unset, traffic may be blocked.

W/A: Restart the device and try again.

- **226193 [os70320]**—Under some conditions, it may take up to 30 minutes to load 8191 tunnel interfaces on NetScreen-5000 series platforms during startup.
- **226217 [os70336]**—When the IP address of a remote peer changes, IKE phase 1 may fail to update correctly.

W/A: Clear the IKE cookies, SA, or DNS cache to force VPN to use the correct IP address.

- **226377 [os70387]**—When creating a `cpu-protection` blacklist during heavy traffic, it may take up to six seconds to make the blacklist work. During this period, it is not possible to execute `cpu-protection` CLI commands. Under normal traffic circumstances, this process should take less than one second.
- **226582 [os70558]**—Under extreme circumstances, the device may crash if a blacklist is set or unset repeatedly during heavy traffic.
- **226595 [os70571]**—When a voice call is invoked from v1-trust to v1-untrust under Transparent mode, it is possible that one session with timer at 0 will be stuck in the register and unremovable.
- **226637 [os70613]**—The ICMP signature with time-binding enabled is not triggered when the number of attacks found is equal to the count specified in the time-binding settings. For ICMP packets, there is no concept of a session. Therefore, on ISG platforms, the packets are distributed between the two CPUs on the security module. As a result, the number of attacks for ICMP packets is tracked separately on each CPU. Only if the number of attacks found is equal to the count specified in the time-binding settings

will the signature be triggered. This is unavoidable on an ISG device because the memory is not shared between the processes.

W/A: One solution is to set the count in the time-binding settings to be half the value of the number of attacks that need to be seen.

- **226651 [os70627]**—When traffic reaches 1Gbps (in each direction) through two uPIMs, traffic will be blocked in both directions after approximately one hour.
- **227592 [os70992]**—The environment variables **nsrp-max-vsd** and **nsrp-max-cluster** must be a power of 2 value from this release. Although the function still works, the current value may not be a power of 2 if it was set using an earlier release.

W/A: Reset the environment variables after upgrading to this release.

- **227641 [os71009]**—Sometimes invalid session information will be read from the ASIC chip while executing **get db s** on the console and the packet will be dropped. This happens very infrequently.
- **227782 [os71064]**—Under some narrow circumstances when deploying NTP server on ISG 1000 appliances, a hardware session is refreshed by a packet but will still be aged out immediately.
- **228479**—When an SSG 550 is working between client and proxy servers in Transparent mode with DI enabled, the device interprets the traffic from client to server on port 80 as an "HTTP:Overflow:Content-Overflow" attack and drops it.
- **228675**—When configuring a track-ip object using ARP and binding it to a special VSD group, the track-ip object will be lost after reset. In other words, the CLI command **set nsrp vsd x track-ip ip x.x.x.x method arp** setting will be lost after a reset. The impact is limited to this track-ip object and does not affect any other function.
- **229234**—When setting a Web filtering profile name that includes a space, after reset the profile cannot be saved
- **230155**—The **get fprofile** command may cause a device crash when packet profiling is enabled.
- **231101**—After heavy HTTP/FTP/UDP mixed traffic, several sessions could not be aged out. The sessions will only be cleaned up following a device reset. The issue is caused by a PCI problem that causes the device to read a bad session index from the hardware.
- **231513**—When configuring a policy with multi-cell service or a service group that includes predefined services in the multi-cell or service group, traffic that matches this policy may have an incorrect timeout value.
- **231754**—In Transparent mode, SIP traffic may cause a device crash.

- **233140**—Under some circumstances when the RADIUS auth server is configured, the device will fail to execute the **set auth-server xxxx** command after a restart.
- **233385**—Packets may get dropped with the message "dip with port translate allocation fail" if an interface-based DIP (NAT-Src from the egress interface IP address) is applied.
- **233516**—After a large number of configuration changes (policy and VR changes particularly), an ISG 2000 may stop receiving IPv6 packets.
- **233872**—After a restart followed by many hours of heavy traffic, an SSG 5 may stop forwarding all traffic.
- **234058**—If an IKE gateway peer address is configured to be IPv4 but the local address is an IPv6 address, the device will fail and need to be reset.
- **236113**—On the NetScreen-5000 platform, if TCP-SYN-Check is enabled, a cross-chip TCP connection cannot be established in Transparent mode.

W/A: Disable TCP-SYN-Check.

- **238795**— On SSG 300M-series devices, you cannot upgrade the boot loader v3.0.5 or upload firmware via the boot loader when the SSG 300M-series device is connected to the TFTP server via an HP 1800-24G switch.

W/A: Connect the TFTP server directly to the SSG 300M-series device.

Performance

- **234168**—When deleting a policy, there are many tasks that need to be accomplished. For example, sessions must be scanned for policy rematching and policies must be deleted from hardware. These operations are CPU intensive, so CPU usage is very high when many policies are simultaneously deleted.

VPN

- **230357**—When multiple users who belong to the same VPN group try to connect via dialup VPN simultaneously, some connections will fail because of concurrent IKE negotiation limits. An event log entry will be made. Here is an example log entry:

```
Discarded peer's P1 request because there are currently
<089> sessions--max is <075>. (2007-02-18
12:28:49) <000>
```


- **231887**—When running a policy-based VPN together with Web filtering configured on an SSG140, the device may crash under heavy traffic.
- **233217**—In some situations, for example when an IPsec tunnel is configured, NetScreen-5000 devices cannot fragment 1500 byte VPN packets to the proper size and will instead drop the traffic.

WebUI

- **230134**—After creating an aggregation interface on an ISG 1000, the WebUI shows all interfaces as one member of this aggregation interface. This is only a Web display issue. The device will function properly.
- **232569**—If quality of service (QoS) is configured on a Voice-over-IP (VoIP) policy via the WebUI, the setting cannot be saved.

Known Issues from ScreenOS 6.0.0r1

The following are known deficiencies in features at the time of release of ScreenOS 6.0.0r1. Whenever possible, a workaround is suggested following the problem description, preceded by **W/A**.

Note: Due to an update in the ScreenOS problem tracking system, some issues listed here have two bug numbers. The six-digit numeric code shown first is for the new system; the “os” and “cs” numbers included in the listing for some issues are provided as a reference to older Known Issues. Eventually the older reference numbers will be phased out.

Antivirus

- **220962 [os67933]**—You may experience a lost or delayed file transfer request if a MSN IM session is idle for more than 20 minutes.
- **225186 [os69903]**—Running heavy IM traffic for over a day on SSG5/20 may cause memory issues.
- **225915 [os70202]**—When Yahoo! Messenger instant messaging antivirus is enabled and the action is set to pass if the file being examined is larger than the configured value, then the event notifying that **max-content-size** was exceeded is sent twice. The corresponding error counter is also incremented by 2 instead of 1. The actual handling of the file transfer is correct and no packets are retransmitted.
- **225916 [os70203]**—MSN users may experience apparent delay during chatting if MSN network traffic load is low; for example, if there is no on-going file transfer and not many users are chatting through the firewall.

HA and NSRP

- **220335 [cs12194]**—In some cases on the ISG 2000, FTP data transfers do not complete in an active-passive NSRP failover.
- **221391 [os68106]**—FTP sometimes fails to complete in an NSRP active-passive setup. The data transfer fails when failover and fallback happen frequently during the FTP transfer.
- **224082 [cs13209]**—A backup device does not handle ARP requests when the interface is in Inactive mode or when the interface is disconnected and then reconnected.

IDP

- **223283 [cs12951]**—The command **exec policy verify** is used when DI is enabled on your device. On the ISG 2000/1000 IDP, the **di** command is available but is not supported.
- **225124 [os69887]**—On ISG 1000/2000 devices, memory issues occur and policy push fails if you continuously push IDP policies.

W/A: Unload the policy on the IDP security module prior to pushing a new policy. Enter the command, **# exec sm <sm#> ksh "scio policy unload s0"** on all the security modules. Replace "sm#" with the number of the security module. For example, for security module 1, the command is **#exec sm 1 ksh "scio policy unload s0"**.

- **225442 [os69994]**—On an ISG 1000 device, pushing “all attacks” using NSM might fail after upgrading to ScreenOS 6.0.

W/A: Delete the policy.gz.v from the flash prior to upgrading to ScreenOS 6.0. To delete the policy prior to upgrading, enter the following command from the CLI:

```
# del file flash:policy.gz.v
```

After you upgrade, push the new policy to the device.

Management

- **221467 [os68130]**—This is an NSM only issue. Import Configuration in NSM may fail if your device has a backslash (\) in the parameter string. The problem stems from a lack of escape sequence for commands, such as **set av mime-list** where NSM considers backslash as a control character.
- **222914 [cs12801]**—In some cases, when you update the certificate for one vsys using NSM, another unrelated vsys certificate may be removed.

Other

- **214251 [os64521]**—It is possible to create a subinterface for PPP and HDLC connections even though it is not supported in ScreenOS. ScreenOS supports subinterfaces for Frame Relay and Multi-Link Frame Relay only.
- **219115 [cs11922]**—If a very small fragmented packet is sent to the FPGA, it is possible that it will be delayed until a larger packet is received to trigger the FPGA hashing functionality.
- **222710 [os68704]**—SSG 520, SSG 550, SSG 520M, and SSG 550M devices have incorrect AUX port settings. The correct values are 9600, 8, N, and 1. Currently, the default values are 115200, 8, N, and 1.
- **222850 [os68781]**—On the SSG 5 device, if the **debug modem all** and **unset console db** commands are both enabled, the CPU utilization is too high to allow for modem dialout from the v.92 interface.
- **223155 [os68925]**—SSG 20 devices cannot resolve IPv6 domain names for the IKE gateway.

W/A: Specify an IPv6 address instead of a domain name for the IKE gateway.

- **223684 [cs13083]**—When using the GTP feature in ScreenOS, the PDP Request filtering checks the Access Point Name (APN) in the Information Element (IE), which is sometimes not supplied.
- **223776 [cs13119]**—After the backup firewall is started and if the NSM server sends a FIN packet to it, the backup firewall, when sending resets, uses virtual MAC rather than physical MAC. This causes traffic disruption for short periods (~ 30 seconds) if this packet passes through a switch.
- **223996 [cs13176]**—In scenarios using the ARP method for track-ip, changing the track-ip interval may cause track-ip failure.
- **224099 [cs13226]**—Sometimes during flow processing, after the packet's ARP entry is determined and before the packet is sent, the ARP entry is freed, which causes the device to fail.
- **224249 [os69430]**—An SSG 20 device fails if you insert a write-protected USB device followed by a **get file** command.

Performance

- **222946 [os68825]**—After long durations of heavy attack traffic conditions, the device may display “bad session id” messages incorrectly.
- **223070 [cs12838]**—During heavy traffic, SSG devices show high CPU (99%) usage and a warning message is displayed on the console, "WARNING: insertion in tree failed when free a port. Possibly Node Pool exhausted!"

- **224845 [os69772]**—Memory issues may occur on the ISG 1000 with IDP running in Transparent mode with all attacks installed.

Routing

- **215642 [cs11355]**—ISG 1000 and ISG 2000 devices do not terminate a TCP session immediately when a client sends an RST packet with an incorrect sequence number and with **set flow check tcp-rst-sequence** and **set flow tcp-rst-invalid-session** commands enabled.
- **224606 [cs13366]**—eBGP neighbor is displayed as an iBGP peer in the **get vr <vr_name> protocol bgp neighbor** command.

VLAN

- **223634 [cs13057]**—Cannot create subinterfaces in two different zones and VRs with the same IP address.

VPN

- **223339 [cs12969]**—Cannot FTP large files through a VPN to Cisco devices, because the ISG devices change sequence numbers randomly, causing issues with the VPN tunnel on the Cisco end.

WebUI

- **222963 [cs12816]**—NetScreen-5200 systems with M2/8G2 modules drops NAT-T UDP packets due to bad UDP checksum.

Limitations and Compatibility

This section describes limitations of features and compatibility issues with the current release and includes the following sections:

- **Limitations of Features in ScreenOS 6.0.0r1**—identifies features that are not fully functional at the present time and that will be unsupported for this release.
- **Compatibility Issues in ScreenOS 6.0.0r1**—describes known compatibility issues with other products, including, but not limited to, specific Juniper Networks appliances, other versions of ScreenOS, Web browsers, Juniper Networks management software, and other vendor devices. Whenever possible, information is provided for ways to avoid the issue, minimize its impact, or in some manner work around it.

Limitations of Features in ScreenOS 6.0.0r1

This section describes the limitations of various features in ScreenOS. They apply to all platforms unless otherwise noted.

- **ISG and NetScreen 5000 series Multicast Hardware Support**—Multicast sessions can be handled by the ASIC only if there is a single output interface per virtual router. The mcast group address can be pushed to ASIC so frames are forwarded in hardware. To use this feature run the set/unset flow multicast install-hw-session command.
- **IDP ICMP**—Due to a design limitation, large ICMP traffic volume may cause high CPU utilization.
- **SSG 500-series**—Bridge groups (bgroups) are supported on Ethernet switch PIMs (uPIMs), including 16-port GE, 8-port GE, and 6-port SFP. Bgroups are not supported on 1-port SFP, old enhanced PIMs (ePIMs), and on-board GE ports. Bgroup interfaces can be dynamically created and deleted. The maximum number of bgroup interfaces on each PIM is half the number of ports.
- **SSG 140**—Bgroups are supported on both on-board Ethernet ports and Ethernet switch PIMs (uPIMs). Bgroup interfaces can be dynamically created and deleted. The maximum number of bgroup interfaces on each PIM is half the number of ports. For the on-board ports, three bgroup interfaces are precreated. Bgroup interfaces can be configured on the same PIM or the system board only.
- **IPv6 ASIC support in NetScreen-5000 systems**—Because NetScreen-5000 systems now support IPv6, per-ASIC session support has been decreased from 1M to 512K. This is caused by the increase in the session size in the session table. This limitation should have minimal impact on most customers. Note that to achieve maximum session count on the NetScreen-5000 series firewalls, it would be best to design the network to utilize multiple ports on the SPMs. This type of network architecture would distribute the sessions to multiple ASICs. For example, if only two ports on an 8G2 SPM card are used, the max session count value will be 512K.
- **Screens on traffic exiting tunnels**—has the following limitations:
 - This feature is not compatible with the new Syn-bit check in PPU feature. Screens for traffic exiting tunnels are performed by the CPU instead of the PPU.
 - This feature will only apply if the screen is activated on the physical interface where the tunnel is terminated if the screen is hardware accelerated.
- **AC-VPN**—DPD does not work on the spoke when set on AC VPN profile with global IKE heartbeat enabled.
- **Jumbo frame support on the ISGs**—Only the 4-port SFP modules on the ISGs support jumbo frames. All other I/O cards in the device are disabled automatically (including the ISG 1000 built-in I/O card), when **max-frame-size** is set in the jumbo range (1515~9830).

- **Online Help**—After upgrading to ScreenOS 6.0, you may have to either clear your cookies in your browser or apply the default Help Link Path button in the WebUI under **Configuration>Admin>Management**. Because of the cookies Juniper Networks sets when managing a device, you may receive the prior version's Help files when selecting the online Help from within the WebUI.
- **AV scan-extension mode**—The AV scan-extension mode does not work for Yahoo! Messenger (YMSG) IM because Yahoo! does not specify the filename in the URL.
- **Device-specific values for AV scanning**—The following table specifies the device-specific values for AV scanning:

AV Command/Device	SSG 5/20	SSG 140	SSG 500
The Decompress Layer* CLI option (set < protocol> decompress-layer < number>) specifies the number of layers of nested compressed files the internal AV scanner can decompress before it executes the virus scan.	1 to 4	1 to 6	1 to 8
The Maximum Content Size# CLI option (set av scan-mgr max-content-size < number>) specifies the maximum size of content for a single message that the internal AV scanner scans for virus patterns.	20-10000 KB	20-16000 KB	20-24000 KB
Total number of messages scanned concurrently.	256	512	1024

* The default value on the device is dependent on the selected protocol.

The default value for all devices is 10,000KB.

- **PIM Power and Thermal Requirements**—If you install either 8-port or 16-port uPIMs in your SSG 140, SSG 500-series, or SSG 500M-series device, you must observe the power and thermal guidelines. Refer to the *PIM and Mini-PIM Installation and Configuration Guide* for the power and thermal guidelines for all supported platforms available at:

http://www.juniper.net/techpubs/hardware/pim_guide/pim_guide.pdf

Warning: Exceeding the power or heat capacity of your device may cause the device to overheat, resulting in equipment damage and network outage.

Compatibility Issues in ScreenOS 6.0

Below are the known compatibility issues at the time of this release. Whenever possible, a work-around has been provided for your convenience, preceded by **W/A**.

- **Compatible Web browsers**—The WebUI for ScreenOS 6.0 was tested with and supports Microsoft Internet Explorer (IE) browser versions 5.5 and above, and Netscape Navigator 6.X for Microsoft Windows platforms, and Microsoft Internet Explorer version 5.1 for MacOS X. Other versions of these and other browsers were reported to display erroneous behavior.
- **Upgrade sequence**—Juniper Networks recommends that you follow the upgrade instructions described in the ScreenOS *Upgrade Guide* located at http://www.juniper.net/techpubs/software/screensos/screensos6.0.0/upgrade_guide.pdf. If you upgrade directly from ScreenOS 5.0.0 or ScreenOS 5.1.0 to ScreenOS 6.0, you risk losing part of any existing configuration. For ISG 2000 devices, you must upgrade to an intermediate firmware and upgrade the boot loader before upgrading to the ScreenOS 6.0 firmware. Refer to “Upgrade Paths to ScreenOS 6.0” in the ScreenOS *Upgrade Guide* for intermediate software and boot loader upgrade information.

Use the following procedure to upgrade the SSG 500/SSG500M boot loader:

1. Download the boot loader image (v.1.0.3) from the Juniper Networks support site to the root directory of your TFTP server.
2. Log into <http://www.juniper.net/customers/support/>.
3. In the Download Software section, click **ScreenOS Software**.
4. Download the latest SSG 500/SSG 500M boot loader and save it to the root directory of your TFTP server.
5. If necessary, start the TFTP server.
6. Make an Ethernet connection from the device hosting the TFTP server to the MGT port on the SSG 500 and a serial connection from your workstation to the console port on the SSG 500.
7. Restart the SSG 500 by entering the **reset** command. When prompted to confirm the command—System reset, are you sure? y/[n] —press the Y key.

The following system output appears:

```
NetScreen SSG500 BootROM V1.0.2 (Checksum: 8796E2F3)
Copyright (c) 1997-2004 NetScreen Technologies, Inc.
```

Total physical memory: 512MB
Test - Pass
Initialization..... Done

8. Press the X and A keys sequentially to update the boot loader.
9. Enter the filename for the boot loader software you want to load (for example, Boot2.1.0.3), the IP address of the SSG 500, and the IP address of your TFTP server. The following system output appears:

```
File Name [boot2.1.0.2]: boot2.1.0.3  
Self IP Address [10.150.65.152]:  
TFTP IP Address [10.150.65.151]:
```

10. Press the Enter key to load the file. The following system output appears:

```
Save loader config (112 bytes)... Done  
Loading file "boot2.1.0.3"...  
/  
Loaded successfully! (size = 125,512 bytes)  
Ignore image authentication!  
...  
.....  
Done.
```

- **WebUI upgrade**—When upgrading from ScreenOS 5.2.0 to ScreenOS 6.0 using the WebUI, you must upgrade the device to ScreenOS 5.2r3 and then upgrade the device directly to ScreenOS 6.0. Refer to “Upgrading to the New Firmware” in the ScreenOS *Upgrade Guide* for instructions on performing the upgrade.

Documentation Changes

The sections below describe changes that pertain to the ScreenOS and supported hardware documentation.

Changes in SSG Hardware Documentation

In the version of the *SSG 300M-series Hardware Installation and Configuration Guide* that appears on some ScreenOS documentation CDs, the EMC Emissions specifications for the SSG 350 are incorrect. The correct EMC Emissions specifications for the SSG 350 are:

- FCC Part 15 Class A (USA)

- EN 55022 Class A (Europe, Australia, New Zealand)
- VCCI Class A (Japan)

Documentation Changes Introduced in 6.0.0r2

ScreenOS 6.0.0r2 includes minimal changes to the provided documentation. Online help files have been updated to reflect Web user interface (WebUI) modifications, and this release note document describes new features offered in 6.0.0r2. No other changes have been made to other volumes of ScreenOS documentation for release 6.0.0r2. All new features available in 6.0.0r2 will be fully documented in the next ScreenOS release.

Documentation Changes Introduced in 6.0.0r1

To upgrade existing firmware to ScreenOS 6.0, refer to the ScreenOS *Upgrade Guide* located at http://www.juniper.net/techpubs/software/screensos/screensos6.0.0/upgrade_guide.pdf. The SSG 500/500M-series devices require boot loader upgrade. For more information on the upgrade procedure, see “Upgrade Sequence” in the Compatibility Issues in ScreenOS 6.0 section.

Starting with ScreenOS 6.0.0, we have removed information on configuring Physical Interface Modules (PIMs) and Mini Physical Interface Modules (Mini-PIMs) from the installation and configuration guides for SSG devices. We have moved this information into a new guide, the *PIM and Mini-PIM Installation and Configuration Guide*. Refer to that guide for information on configuring PIMs and Mini-PIMs.

Getting Help for ScreenOS 6.0 Software

For further assistance with Juniper Networks products, visit <http://www.juniper.net/support>.

Juniper Networks occasionally provides maintenance releases (updates and upgrades) for ScreenOS firmware. To have access to these releases, you must register your security device with Juniper Networks at the above address.

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