

リモートアクセスの許可手順(画面はversion 7.1ですが、基本的な部分は6.xでも同様です)

手順1 GUIログインを行い、画面右上の“Help and Support”タブ内の“Remote Access”を選択します

The screenshot shows the IronPort C350 GUI. The top navigation bar includes 'Monitor', 'Mail Policies', 'Security Services', 'Network', and 'System Administration'. The 'Help and Support' menu is open, with 'Remote Access' highlighted. The main content area displays an 'Overview' section with system status (Online), incoming messages, and virus threat levels. Below this is an 'Incoming Mail Summary' table:

Message Category	%	Messages
Stopped by Reputation Filtering	90.2%	165
Stopped as Invalid Recipients	0.0%	0
Spam Detected	6.0%	11

手順2 標準状態ではリモートアクセスは無効になっておりますので、“Edit Remote Access Settings”を押下します

The screenshot shows the 'Customer Support Remote Access' configuration page. The 'Remote Access' checkbox is currently disabled. The 'Edit Remote Access Settings...' button is highlighted with a red box. The page also shows 'Secure Tunnel' is disabled and the 'Appliance Serial Number' field.

手順3 Allow Remote Access to this applianceの欄にチェックが入っている事を確認します
次にCustomer Support Passwordの右の空白にメーカーからのリモートアクセスに用いるパスワードを設定します。
ここで設定したパスワードは後に弊社サポートへ伝達下さい。
最後に画面右下のSubmitボタンを押下します

The screenshot shows the 'Edit Customer Support Remote Access' configuration page. The 'Allow remote access to this appliance' checkbox is checked. The 'Customer Support Password' field contains '20100112Nvc' and is highlighted with a red box and arrow. A red note next to it says 'パスワードは8文字以上で設定願います'. The 'Secure Tunnel' checkbox is also checked, and the 'Port' is set to 25. The 'Submit' button is highlighted with a red box.

Submitを押下後、画面が切り替わり、以下の状態になればリモートアクセスの設定は完了です。
無効にする場合は、上記手順3のAllow remote access to this applianceのチェックを外しsubmitを押下して下さい。

The screenshot shows the 'Customer Support Remote Access' configuration page after successful configuration. The 'Remote Access' checkbox is now enabled. A success message 'Success - Remote Access settings saved' is displayed at the top. The 'Secure Tunnel' checkbox is also checked, and the 'Port' is set to 25. The 'Edit Remote Access Settings...' button is visible at the bottom.